



Dulverton Parish Plan

Have your Say

Results
2010

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Questionnaires

849 questionnaires were sent out and 240 returned. The percentage returned was 28% but there may be more by the way of introduction.

1. Household Profile

- 1.1 Most live in 1 or 2 person households
- 1.2 Most are over 36 and by far the biggest group are over 60
- 1.3 Most under 18s go to local schools or WSCC
- 1.4 Most have lived in Dulverton for more than 11 years with the biggest group being those who have lived here over 20 years
- 1.5 Most live here because they believe this is a better quality of life (connected with the environment, families and community life)
- 1.6 People are equally split between those who believe Dulverton should stay as it is and those who want some change
- 1.7 Of those who want change, there are a vast array of ideas
- 1.8 Most want to preserve the "air of a quiet, rural town of small size and sense of community... a special place for locals and visitors"
- 1.9 Most are kept aware of community events by word of mouth, the Parish Magazine, Exmoor News and the local press
- 1.10 Local people do not appear to use the website very much

2. Community Facilities and Services

- 2.1 Most respondents do not use the local schools, Congregational Hall, Fishers Mead Community Centre, Sportsfield, Abbots Playground or Barnsclose Playground
- 2.2 Most are satisfied or very satisfied with the Town Hall and Lower Town Hall, the Churchyard, Heritage Centre, Exmoor Lawns, ENP Visitor Centre and Library
- 2.3 There is a very low level of dissatisfaction
- 2.4 91% want to retain a cemetery in Dulverton
- 2.5 There seems to be a large amount of ignorance about who does what in local government
- 2.6 Satisfaction levels in local government grow less as you move from Town to District to County
- 2.7 Exmoor National Park is valued for its conservation role and for encouraging visitors. It "keeps it special, otherwise Dulverton would be like any other town"
- 2.8 However there is a high level of dissatisfaction with ENP planning decisions and restrictions

3. Community Activities

- 3.1 Most take part in events (33%) and cultural activities (20%) and amongst other activities, church and chapel were most mentioned
- 3.2 There was a low level of dissatisfaction with the range of local activities. This was equally true amongst young adults and the retired
- 3.3 Most people would like to see introduced more sports including a swimming pool and a gym. Also Film evenings and more adult education.
- 3.4 There was little interest in making lifestyle changes
- 3.5 There was strong support for a Sports Hall at the Middle School

4. Health and Care

- 4.1 Most dissatisfaction is with the out-of-hours service. Apart from that there is very little dissatisfaction
- 4.2 Most people are satisfied or very satisfied with nursing at the surgery, the pharmacy, Dentists and Doctors
- 4.3 The elderly or disabled expressed the greatest need for help with gardening and home maintenance

5. Natural Environment and Heritage

- 5.1 Most people valued this highly – a wide range of suggestions mentioned
- 5.2 All the issues mentioned were important to people with the greatest call for more dog poo bins and attention to the streetscape
- 5.3 50% of respondents would like to see Bank Square pedestrianised
- 5.4 Most people supported the idea of a Town Trail
- 5.5 Most people supported changes to the churchyard
- 5.6 There was only slight support for community volunteer work once or twice a year

6. Climate Change and Sustainability

- 6.1** Most people considered this important and the vast majority would support a renewable energy project – both individual and community projects
- 6.2** Technical, financial and help with information were equally important
- 6.3** Hydro-electric power generation was suggested by half the respondents
- 6.4** Almost half were interested in Dulverton becoming more self-sufficient
- 6.5** Most were satisfied with local recycling facilities but most also wanted to be able to recycle plastic
- 6.6** Opinion was divided over locally produced bio-fuel, sustainable transport and a skills exchange. Most were interested in a facility to refurbish or exchange household goods
- 6.7** Most people shop weekly away from Dulverton because of choice, price and availability
- 6.8** 41% are interested in growing their own food but only 15% in having an allotment
- 6.9** Classes and/or a Gardening Club would help people grow their own
- 6.10** There is strong support for a Farmer's Market but less interest in a community orchard

7. Local Economy

- 7.1** About half the households had retired people with about the same number employed part-time or full-time
- 7.2** Just under half work within the parish of Dulverton or at home with a similar number travelling further afield to work
- 7.3** Only 1 employer expressed difficulty in recruiting locally
- 7.4** There is a low level of dissatisfaction with shops and services with the exception of the supermarket where 35% of respondents said they were dissatisfied
- 7.5** There was a high level of satisfaction at the Post Office and Chemist
- 7.6** Most people thought there are adequate things to do for tourists and adequate accommodation
- 7.7** 93% have visited the Heritage Centre but more than half have not used the local Archive Resource
- 7.8** Most have found the Exmoor Visitor Centre useful
- 7.9** 74% have been asked for the nearest petrol at weekends

8. Transport & Parking

- 8.1** Most thought this an important issue
- 8.2** Of those who use the buses, over half were satisfied
- 8.3** There was strong interest in a bus service to Tiverton Parkway
- 8.4** Some interest in a volunteer driver service but very few volunteers
- 8.5** 76% had problems parking during the day in town from time to time
- 8.6** 66% thought there should be more car parking space and increasing the size of the Lion Car Park was most favoured followed by riverside
- 8.7** There was little interest in park and ride or restricting residents' season tickets
- 8.8** Most thought that car parking fees should remain the same
- 8.9** A large number of ideas for improving parking
- 8.10** Opinion divided over a one-way system around the town centre and increasing parking restrictions
- 8.11** Strong support for creating passing places on Northmoor Road/Lady Street and restricting caravans, large coaches and lorries
- 8.12** Strong support for priority to oncoming traffic on High Street/Vicarage Hill
- 8.13** Most thought footpaths were adequate standard with minor exceptions
- 8.14** Most people were not interested in encouraging cycle-ways
- 8.15** Most were happy with road signs but of those who were not, most wanted fewer

9. Housing

- 9.1** Most would support more housing the highest priority being given to affordable housing for local people
- 9.2** There was little support for building on green-field sites but strong support for re-using existing buildings and brown-field sites
- 9.3** Most thought that second homes were not beneficial to Dulverton because they were needed for local people, forced up prices and only used for part of the year. (Of the 8 second-home owners who replied 6 said their house was used for 6 months of the year and 2 for 3 months of the year.)
- 9.4** Those who thought they were beneficial believed that they brought cash into the local economy

10. Crime and Safety

- 10.1** Most thought that crime levels are about the same
- 10.2** Most were concerned "to a degree" especially about anti-social behaviour and burglary. 54% claimed they had been affected by ASB in the past 3 years
- 10.3** 76% were not a member of a Neighbourhood Watch scheme and 41% of these said they would be willing to join a scheme
- 10.4** 29% had called the police in the past 3 years and most were satisfied with the initial response and the officer who dealt with them. About half the calls were answered locally
- 10.5** About half respondents thought police presence was inadequate but most did not know whether the police response to incidents or action and follow-up was adequate
- 10.6** About half know who the Community Beat Manager and PCSO are and how to contact them

11. Business Survey

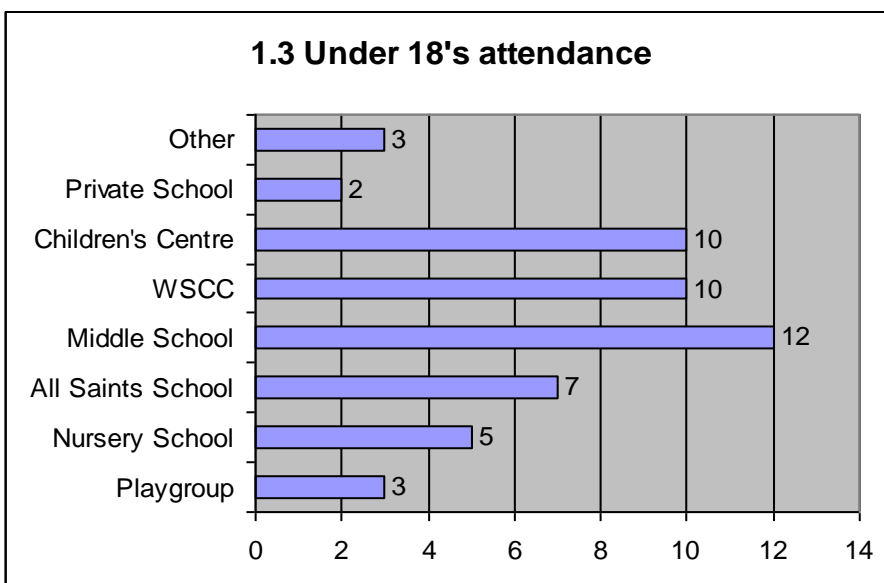
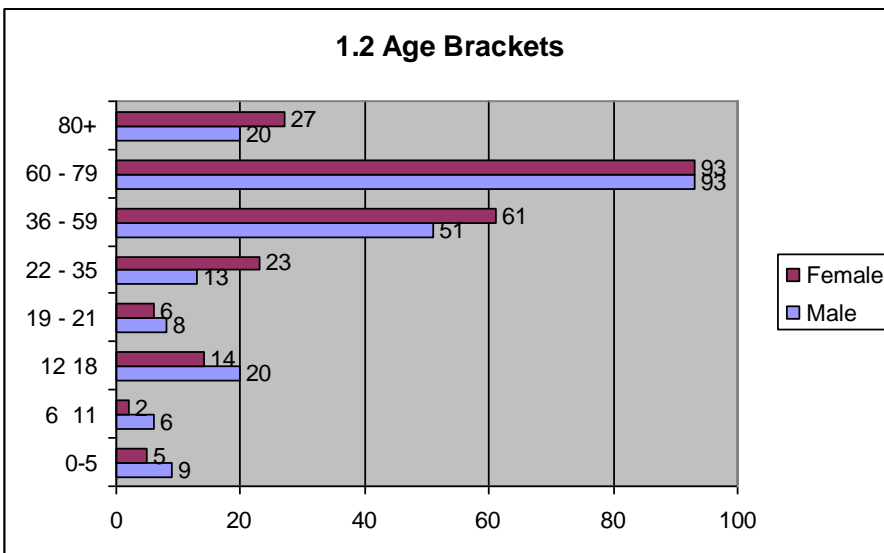
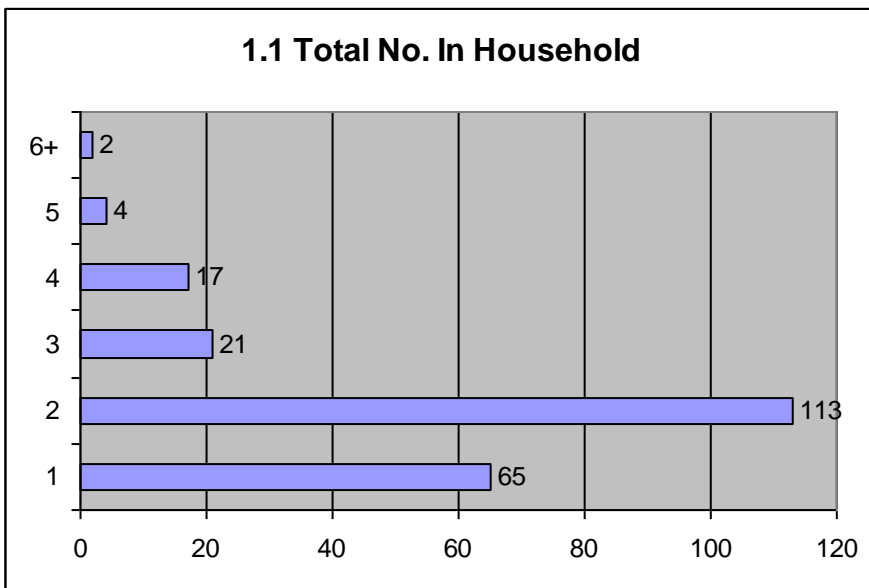
- 11.1** Only 1 response

12. Youth Survey

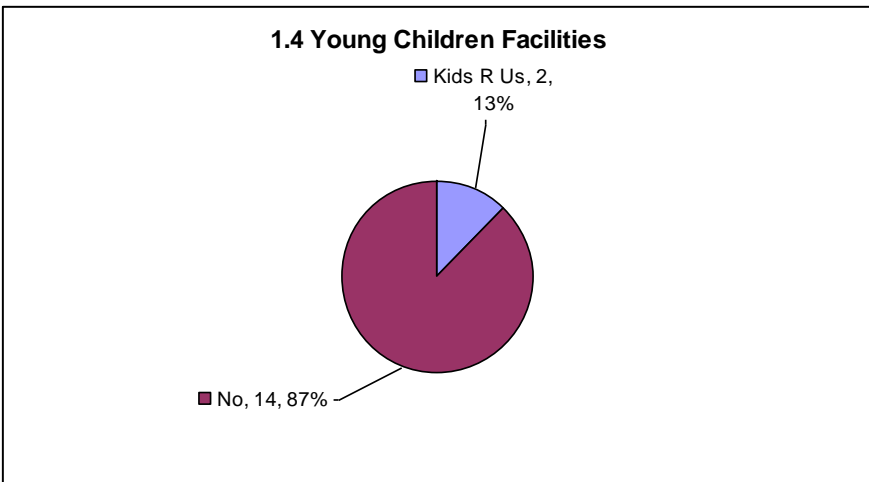
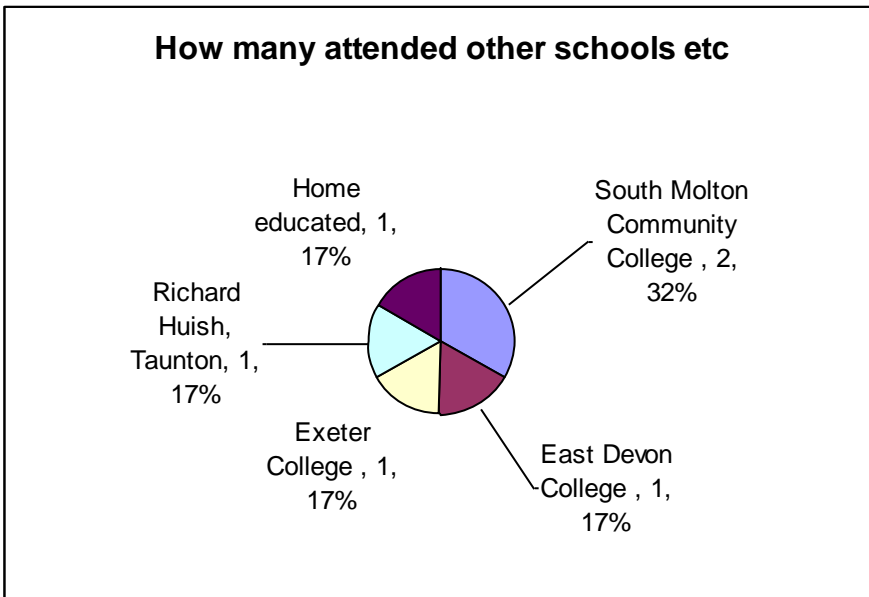
- 12.1** 16 responses (11 male, 5 female), 7 from Middle School, 2 from All Saints and 5 other
- 12.2** 5 belonged to a Sports Club, 2 to arts/drama/dance and 1 to another organised youth activity
- 12.3** 7 were satisfied with youth activities and 2 dissatisfied
- 12.4** 7 were interested in a Youth Café, 6 a Bike Track and 2 a Skateboard Park
- 12.5** Transport was not a problem for most, parents being the usual source
- 12.6** 4 had a part-time job and 8 would like a job if there was a suitable one

Section 1

Household Profile

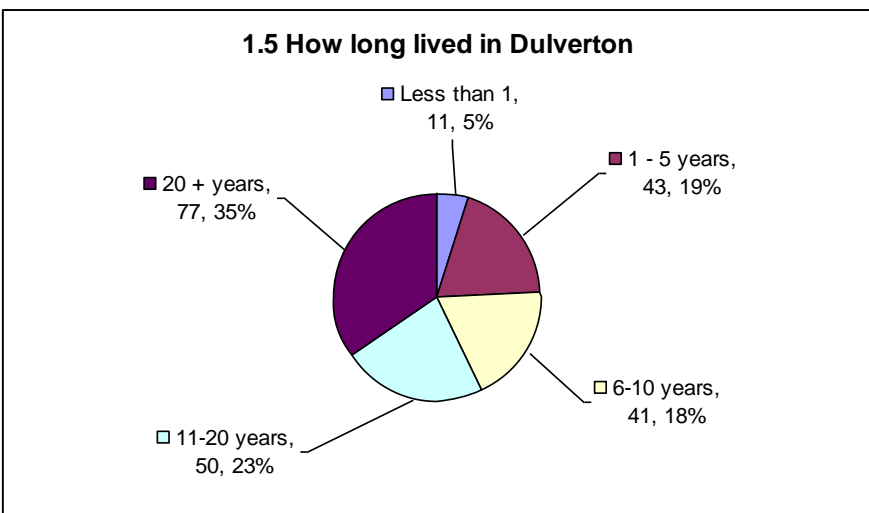


1.3 How many attended other schools etc.

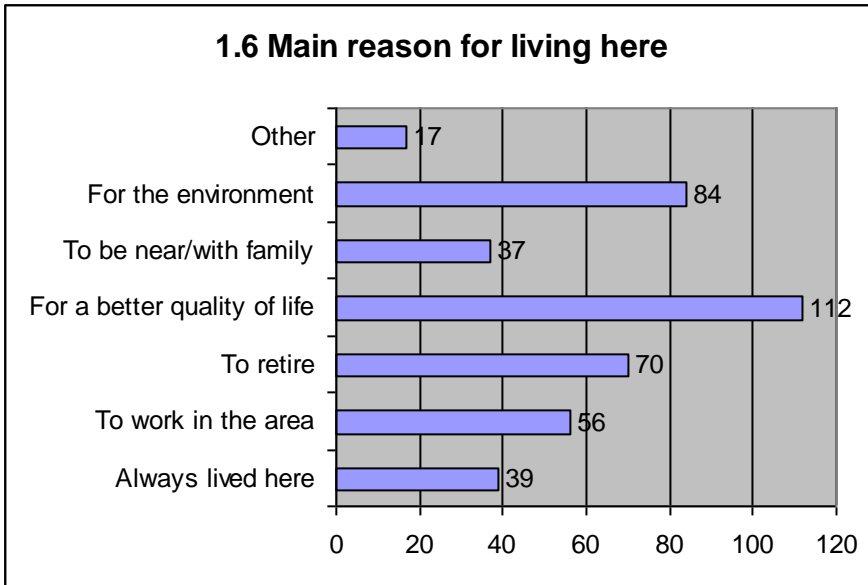


1.4 do you use out of school facilities, other
No comments

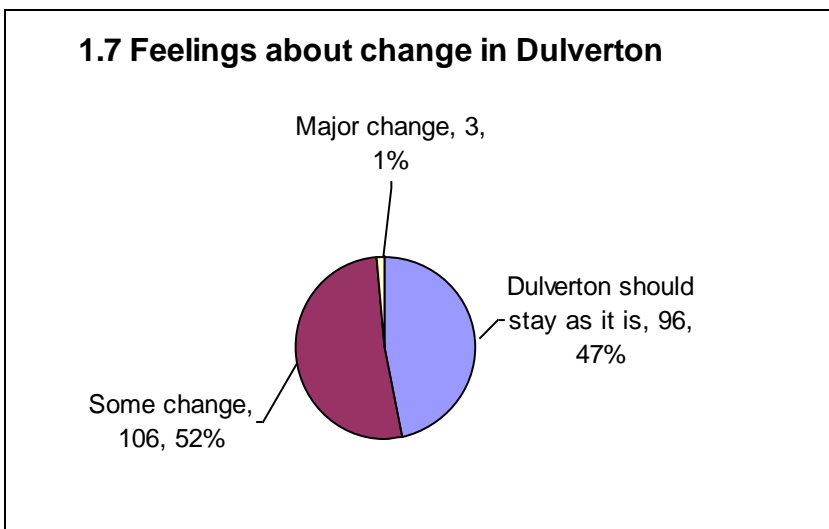
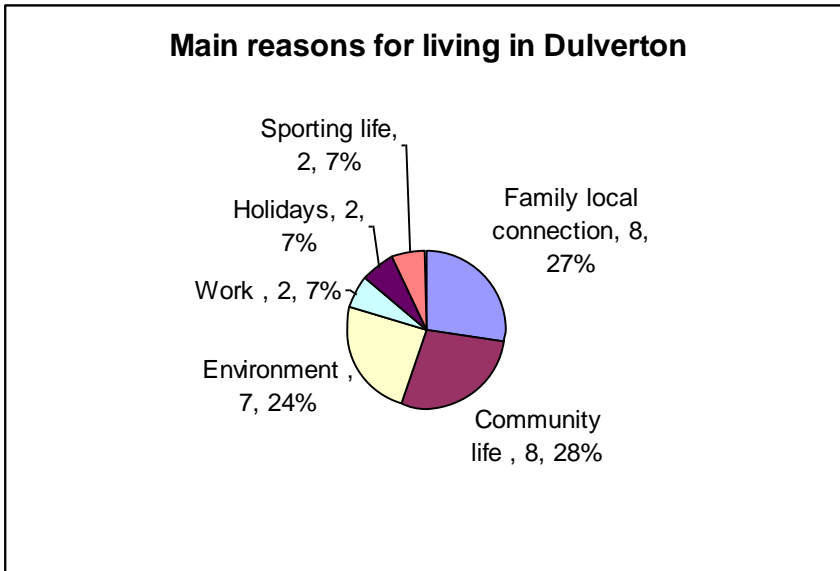
1.4 if no what prevents you
No childminders in area
No need



1.6 main reasons for living in Dulverton



Other reasons are:



1.8a What change would you like to see

In order of strength of response, listed are what changes people would like to see.

Retail and Business

- Bakery in town centre
- Improve quality and cost of goods in supermarket
- Too many cafes
- Not so tourist focussed
- Support small businesses
- Improve choice and competition
- Weekend petrol station
- Less luxury/more affordable clothing shops

Traffic and Car Parking

- Address Town Parking
- Improve traffic flow
- Reduce car park charges for residents
- Consider pedestrianisation of Bank Square
- Restrict large vehicles in town
- Improve/reduce street furniture
- Improve road and pavement surfaces
- Impose speed limits
- Improve public transport eg Barnstaple and outlying area
- Improve vehicular access to Church
- Police Presence

Environment

- Dog fouling and dog owners taking responsibility
- Visual impact of secondhand car lots, Stanburys etc.
- There were more requests to relax planning control than tighten it
- Maintain public spaces, eg. Grass verges, lawns
- Disguise the tip entrance and Barle Enterprise Centre
- Light pollution and noise reduction
- Preserve traditional buildings and protect this area of outstanding natural beauty and its history
- Allotments for all
- Develop the hydroelectric site and renewable resources
- No masts

Housing

- Affordable housing
- Number of holiday homes
- Better use of empty properties
- Eco housing
- Housing for people who work

Community and Recreation

- Address the needs of young people
- Swimming pool and gym
- Adult education
- More community control and involvement in decision making eg. On town council
- Public toilets, cleaner and free
- Employment, support a local working population
- Weekday community use of churches

1.8b – What one element would you like preserved?

In order of strength of response, listed are the main comments on what people would like to see preserved:

Character of town

- Approx 60% of responses showed concern to maintain the unique character of the town and it's surroundings. Emphasis placed on the rural atmosphere, size, heritage, traditional buildings, number and size of green spaces in and around the town and no expansion.

Shops and Services

- The next biggest response category stressed the appreciation of the range of small, unique shops and especially the character shop fronts seen as an asset to the town and to be maintained. Keeping the post office, library and flower shop was mentioned.

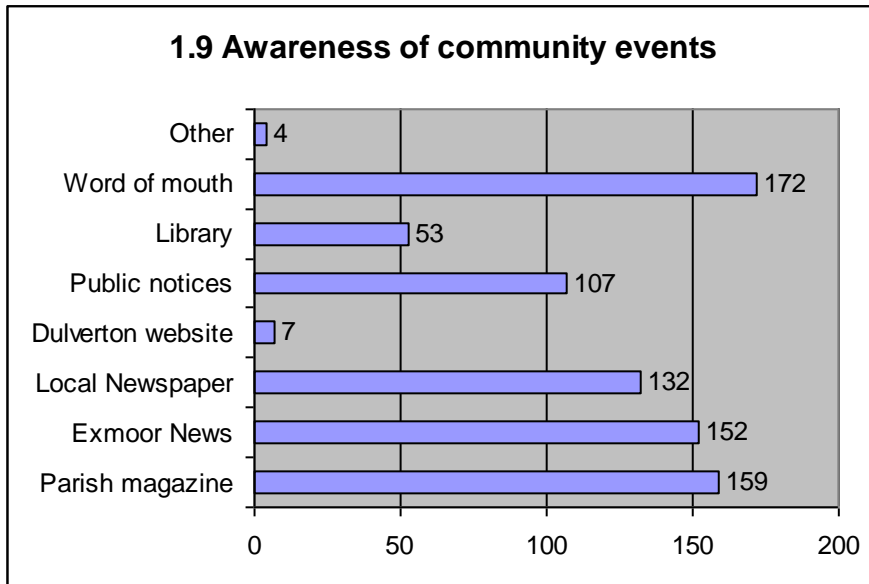
Community life

- The importance of a vibrant community life for all ages and “an easy mix between locals and visitors”

Parking and traffic

- Maintain Town Council control of car parks with free parking in town square

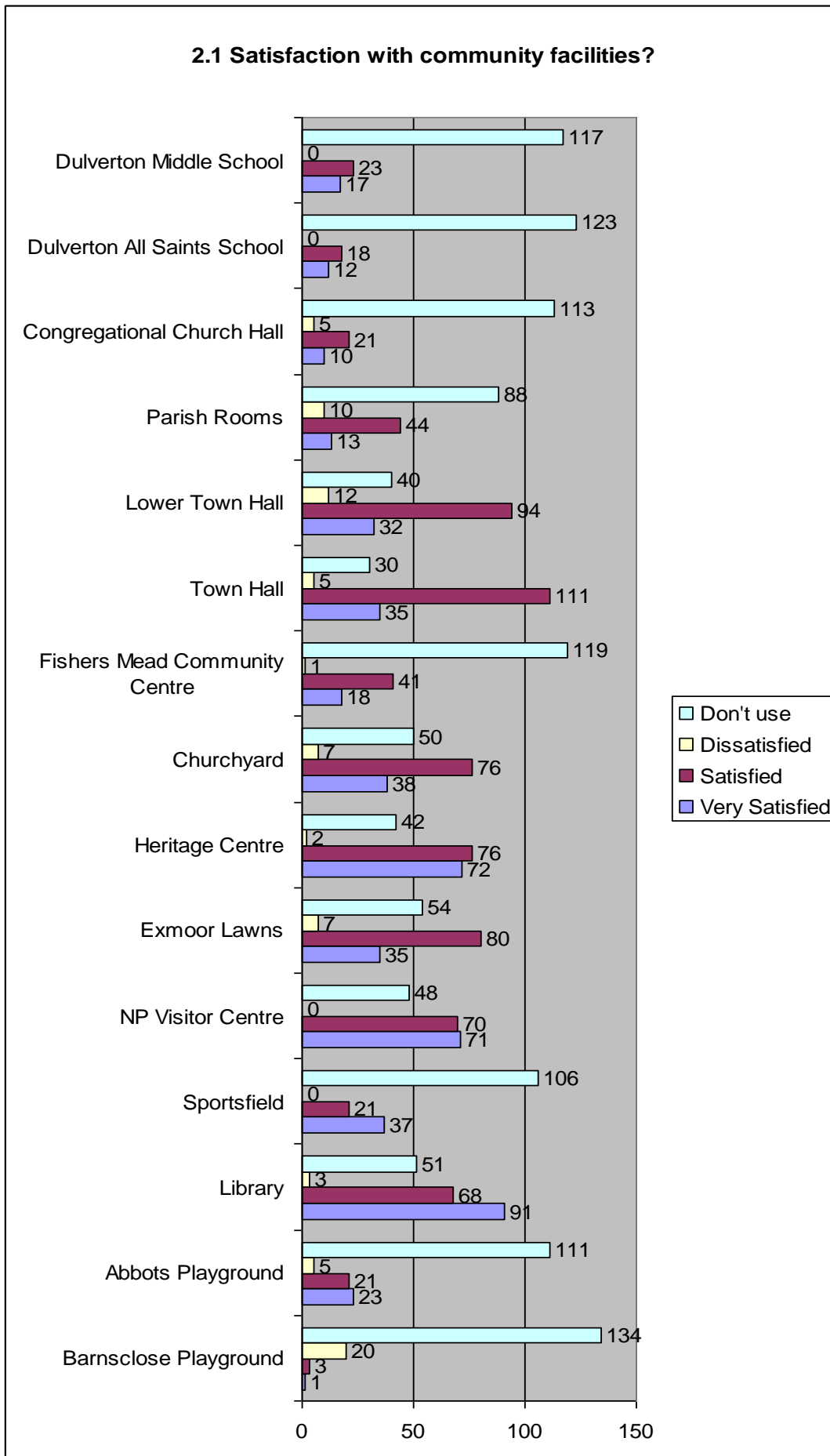
These quotes encapsulate the overall responses regarding preservation “..the air of a quiet, rural town of small size and sense of community” and “preserve the atmosphere, keep small, a special place for locals and visitors”



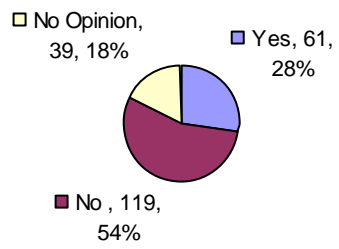
1.9 How do you keep aware of what's going on

- Exmoor News
- Word of mouth
- Local papers
- Posters in town
- Women's Institute
- Heritage Centre
- Town Council
- Church website & parish magazine
- Exmoor National Park Authority Information Centre
- Local activities

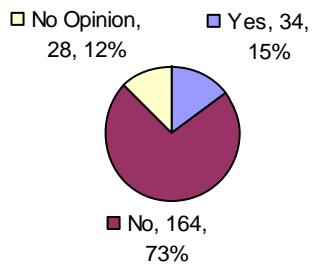
Section 2 Community Facilities & Services



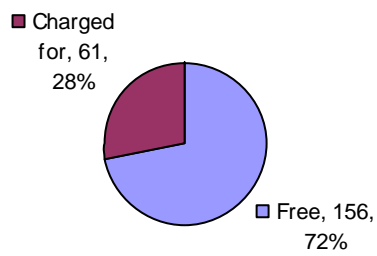
2.2 Satisfaction with provision of toilets in town?



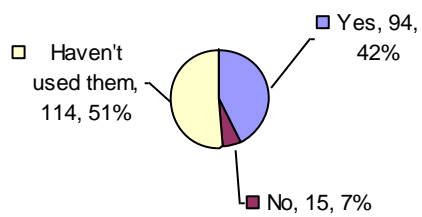
2.3 Exmoor Lawns toilets closed - is one toilet block enough for the town?



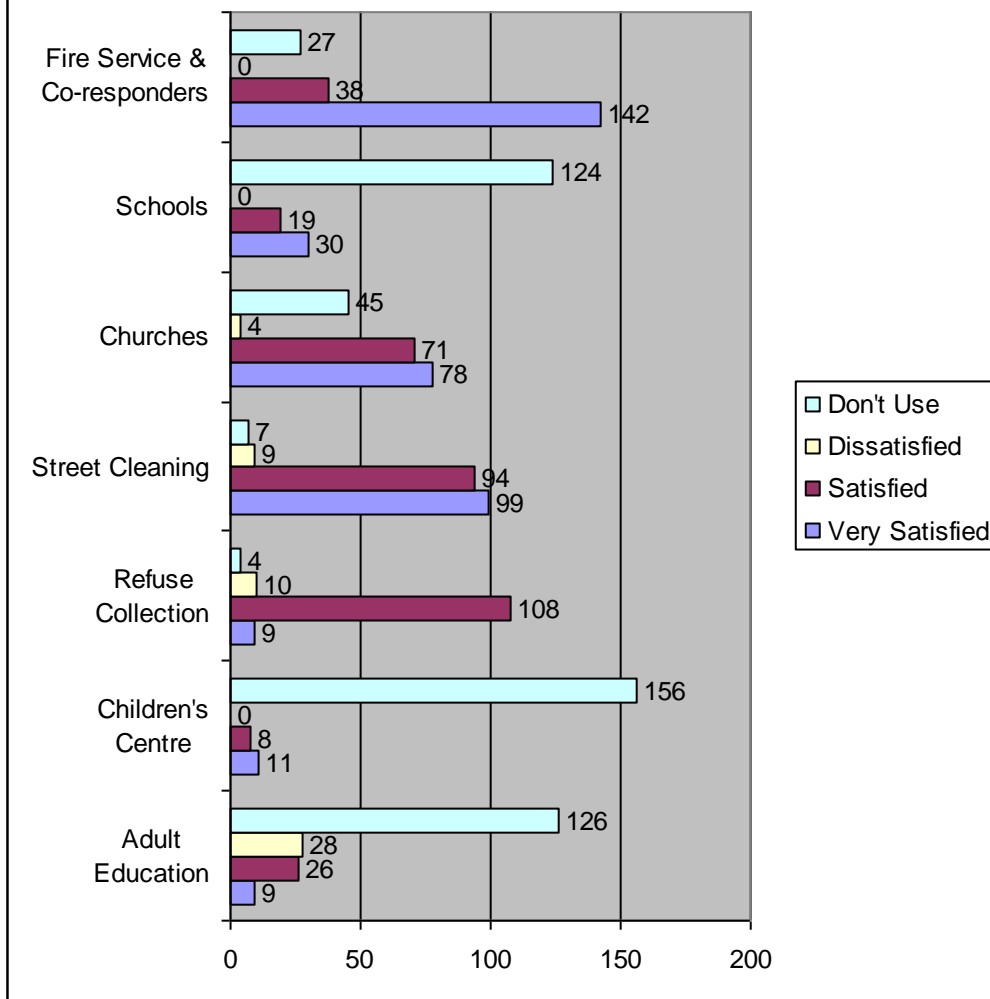
2.4 Should toilets be



2.5 Satisfaction with toilet cleanliness



2.6 Satisfaction with local services



2.7 What Improvements to local services you would like to see

In order of strength of response, listed are the improvements people would like to see:

Adult Education

- Various classes, including crafts. More IT and keep fit not necessary
- Budget devolved to Town Council for leisure, recreation and adult education

Refuse and recycling

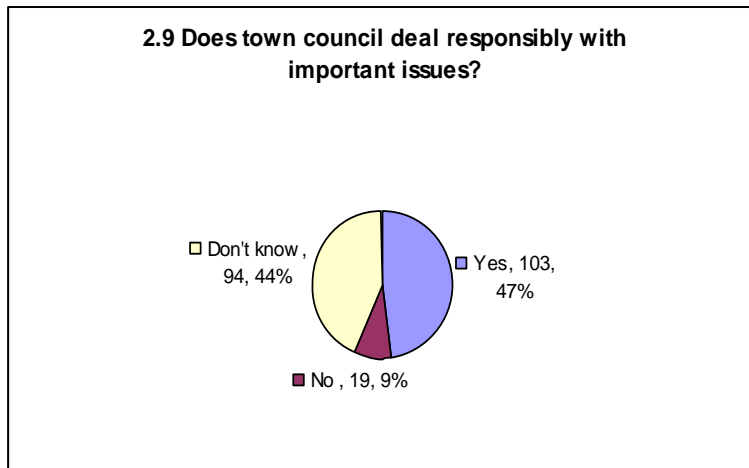
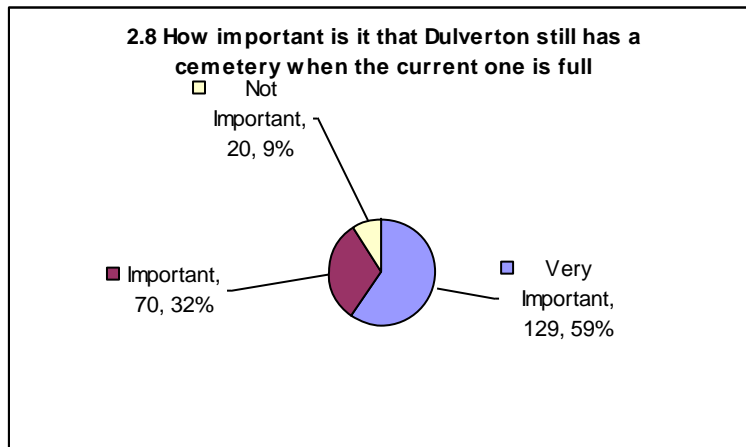
- More kerbside recycling available for all types, especially plastic
- More frequent refuse and recycling collections
- More consistent collection times and information about changes
- Provide stackable bins with lids
- Some roads forgotten e.g. Chilcott

Cleaning and maintenance

- Drains left uncleared e.g. Old Bury and Millham Lanes
- Want information on road cleaning
- Roads not cleaned for years e.g. Millham and Chilcott
- Maintain grass verges (but don't use lorries that damage them eg Hollam Drive)
- Dog fouling and littering
- Clear snow from main pavements e.g. outside shops and provide grit and salt for side roads

Other services

- Longer library opening hours
- Childrens Centre too pricey
- More money for Co-responders



2.10 Where/how do you think improvements could be made by the town council

In order of strength of response, listed are the improvements people would like to see:

Information and Communication

- Community inclusion in decision making, including all age ranges
- Dissemination of information in various ways, including minutes of meetings and use of website
- More action, less talk e.g. bus services to South Molton and Barnstaple
- Raise profile
- Vision and leadership - Increase influence/stand up to District and -County Council and ENPA

Parking, roads and footpaths

- More, free and town council controlled parking
- Traffic flow
- Maintenance of roads and footpaths
- Snow clearing

Public toilets

- More, free and user-friendly

Environment

- Smarten Town Hall
- Car lot attached to Stanbury's
- Floral displays
- Signage to surgery and cemetery

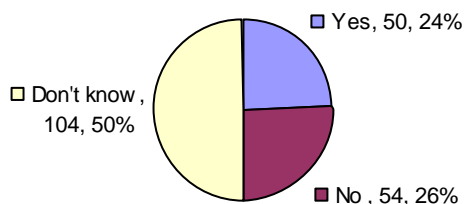
Services

- Leisure facilities
- Allow fishmonger in High Street
- What has happened to model railway
- Town Fun Day
- Newsletter

Publicity and Tourism

- Promote greater press interest
- Improve tourism

2.11 Does West Somerset council deal responsibly with important issues?



2.12 Where/how do you think improvements could be made by WSC

In order of strength of response, listed are the improvements people would like to see:

Relationship with Dulverton

- Greater communication with Dulverton residents
- Respond to Dulverton needs, not just Minehead and Williton
- More funding for community projects
- Clarity of roles and responsibilities i.e. Town Council
- Have a presence in Dulverton, hold meetings here, be less remote
- Interact more with Town Council
- Merge with County Council
- Quote which sums up overall feeling "...always last or left out because we are at one end of the area"

Car parking

- Town Council control

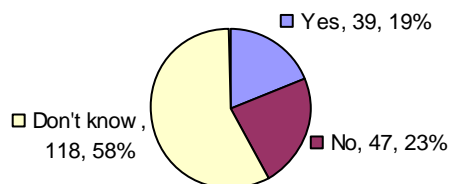
Roads

- Improve maintenance of roads and verges
- Pedestrian safety, including speed restrictions
- Traffic flow
- Street lights

Environment and others

- Public toilets
- Refuse collections
- Plastic recycling
- Improve facilities (not specified)
- Keep Dulverton unique
- Affordable housing

2.13 Does County council deal responsibly with important issues?



2.14 Where/how do you think improvements could be made by SCC

In order of strength of response, listed are the improvements people would like to see:

Listen to the residents and issues of Dulverton

- Local people should be involved in decision making
- Remember we exist
- Have a local office and presence
- Better communication with the residents of Dulverton
- Keep Dulverton unique

Relationship with Town Council

- Clarity of roles and responsibilities
- Town Council to have devolved budget
- More liaison
- More responsibility

Roads and traffic flow

- Improve maintenance and gritting
- Less street furniture
- Reduce quantity of speed signs on Northmoor Road.
- Find alternative speed measures and more sensitive markings
- Address traffic flow

Car Parks

- Retain by Town Council
- Very important for businesses

Other comments:

- Improve funding for local schools
- Transport to WS Community College for over 18yrs is £400+ pa
- Daily public transport e.g. to Tiverton Parkway/Musgrove Park
- Reduce lighting – turn off school lighting at night
- Remove SCC or take over WSC.
- Don't raise rates
- Second homes charged full rates
- Housing for locals
- Community education and relevant activities

2.15a What positive impact does the ENP have on the area

In order of strength of response, listed are the positive impacts identified:

Planning control and conservation

- ENPA seen as protecting town from adverse developments, offering expertise and enforcing regulations.
- Some would like to see more. Two responses noted too many regulations.

Management of the park land and care of wildlife, including restoration, clearance of fallen trees, protection of moorland and helping to keep area as special with the charm of Exmoor

- Raises profile, national lobbying

Tourism

- Helps to bring in visitors
- Information Centre praised
- Signage e.g. from motorway
- Provides walks
- Education and Awareness

Revenue

- Supports business and stimulates economic activity
- HQ in town seen as positive for revenue and profile of Dulverton

Jobs

- Brings employment to area
- Should have half living locally

Other responses

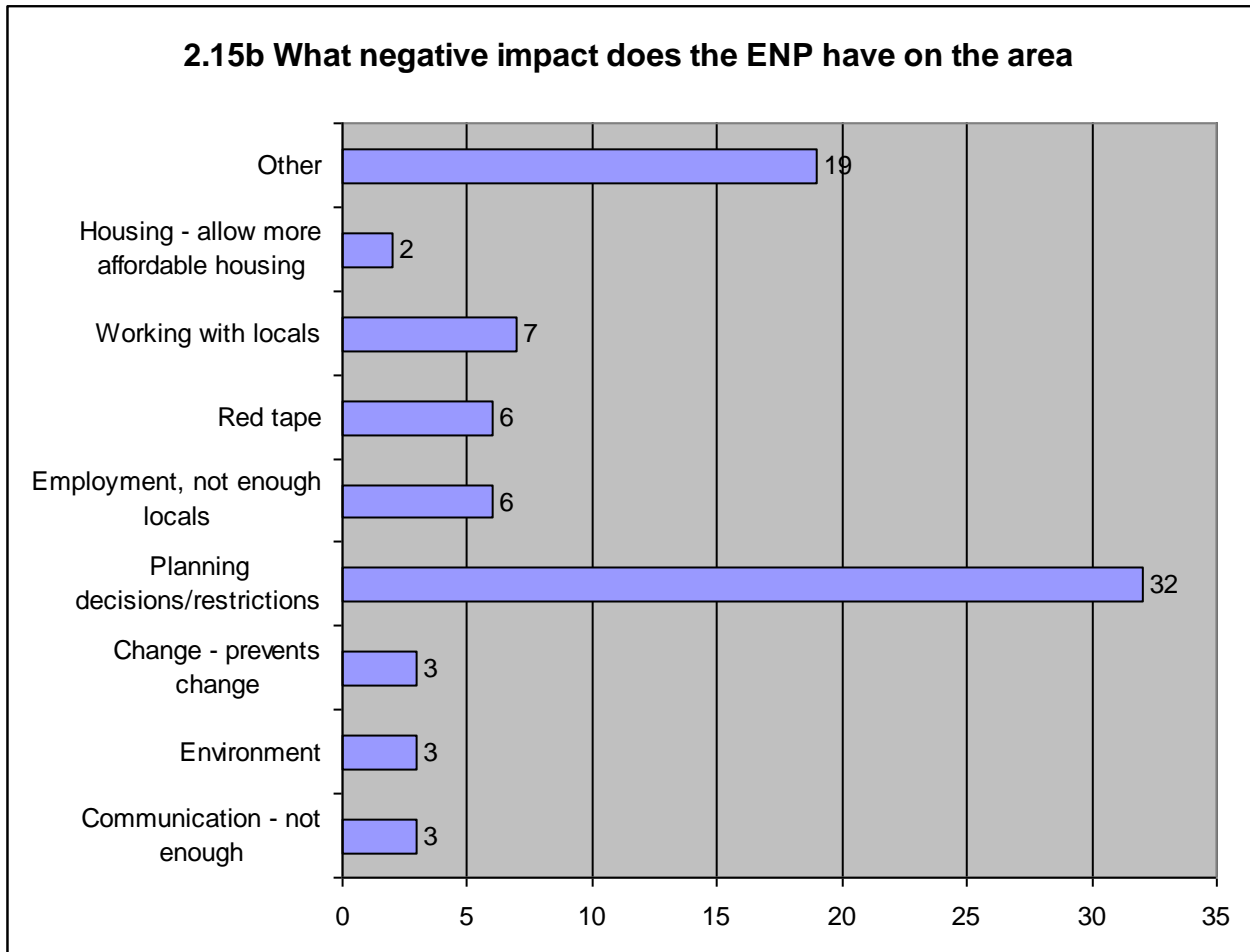
Some comments stated there was no positive impact up to worthwhile.

Provides the vision and leadership that Town Council and WSC are unable to provide.

A quote to summarise "Keeps it special, otherwise Dulverton would be like any other town"

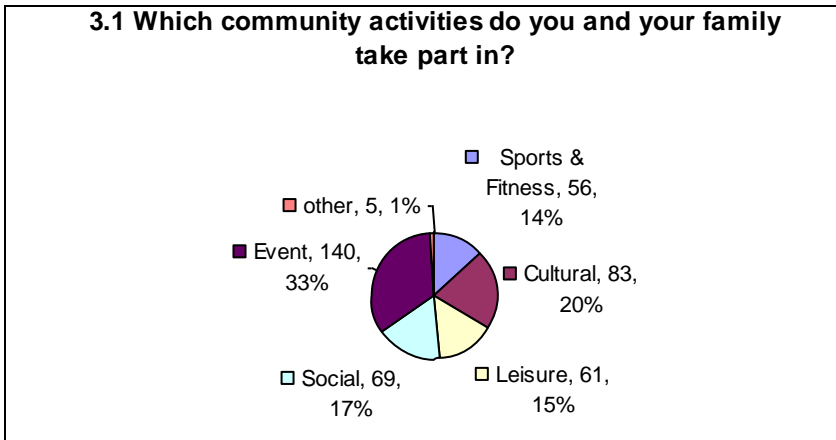
2.15b What negative impact does the ENP have on the area

Comments were very varied, planning was a primary concern.



Section 3 Community Activities

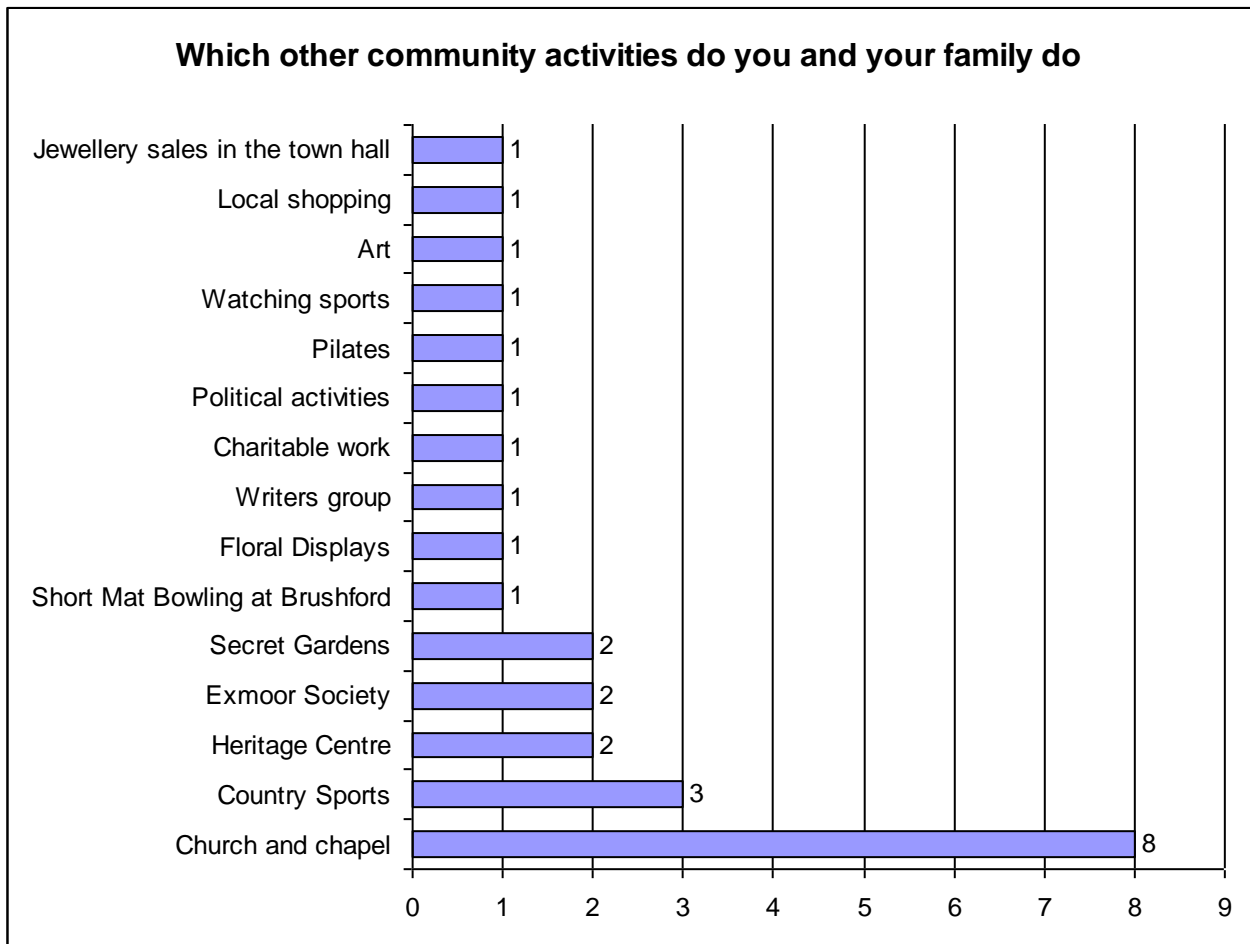
3.1a Which community activities do you and your family participate in



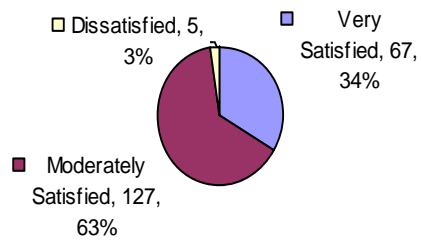
3.1b Which other community activities do you and your family participate in

The majority of answers mentioned church and chapel based activities.

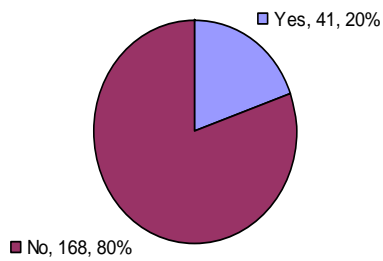
Others noted as follows:



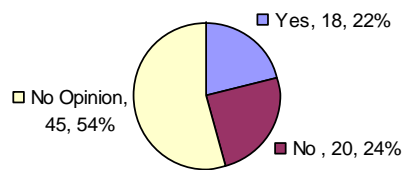
3.2 Satisfaction with range of local activities?



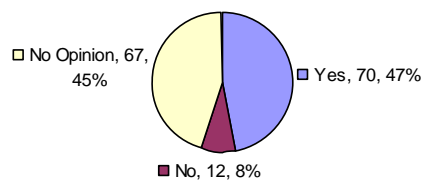
3.3 Is transport or access a problem for you or your family?



3.4 Are young adults in your home satisfied with range of activities?



3.5 Are retired people in your home satisfied with range of activities?



3.6 Suggestions if dissatisfied with community activities

Suggested activities

- A range of evening classes
- Yoga
- Coffee bar (evening opening)
- Covered swimming pool
- Outdoor bowls
- Film shows (and a source of income)
- Gym
- Exercise & mobility
- More for children and childrens sports
- More for teenagers and young adults

Improve transport

- Lack of regular transport an issue, including for teenagers
- Bus service to link up with train at Tiverton Parkway
- Summer weekend bus to Wimbleball
- More regular buses to Taunton

Other ideas:

- More disabled parking
- Use school resources out of school time
- More information

3.7 What activity would you like to see introduced

Suggestions were:

Sports:

- Golf, fishing tuition, tai chi, rugby, yoga, indoor netball, skittles, riding tuition, hockey, raft race, clay pigeon shooting. Not just football and cricket, Cheap activities at Wimbleball. Exercise classes for older people. Free tennis courts. Park in Barnesclose.

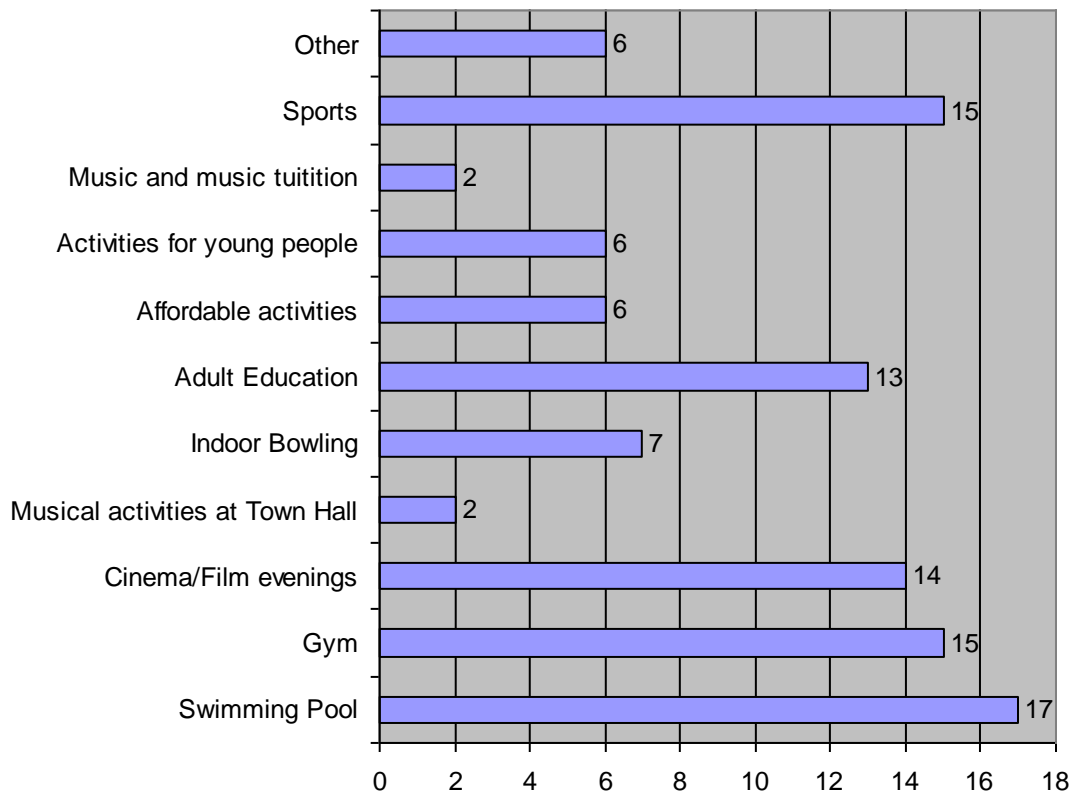
Adult Education:

- Dancing, bingo, gardening club, scrabble, cards, reading group, first aid, dressmaking and quilting. Lectures on local wildlife and natural history. Antique fairs, visiting speakers.

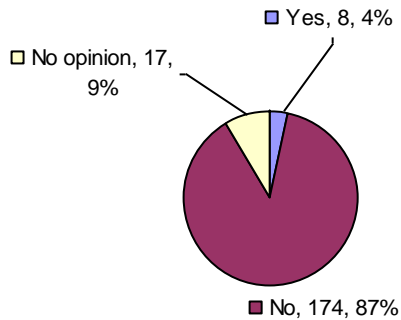
Activities for young people:

- Skateboard park, scouts.

What activity would you like to see introduced



3.8 Do you need more advice on making lifestyle changes?



3.9 What would you find helpful to make lifestyle changes

There were 14 replies which fell into three groups:

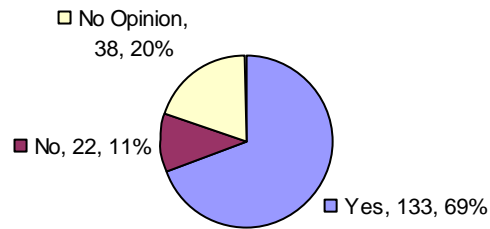
Advice:

- Weight loss
- Quitting smoking
- For walkers re farming and stock issues
- All sports information in one place

Other

- Improved Access for the Disabled
- Checking on the welfare of the elderly
- Group support
- County council to allot funds to Dulverton and District Young Peoples Project

3.10 Would you support the proposed building of a sports hall at the Middle School?



3.10 Comments re sports facilities at the bottom of Middle School, Y or N

The responses showed a yes to no ratio of 2 : 1

Many of the yes answers raised concerns or conditions which included:

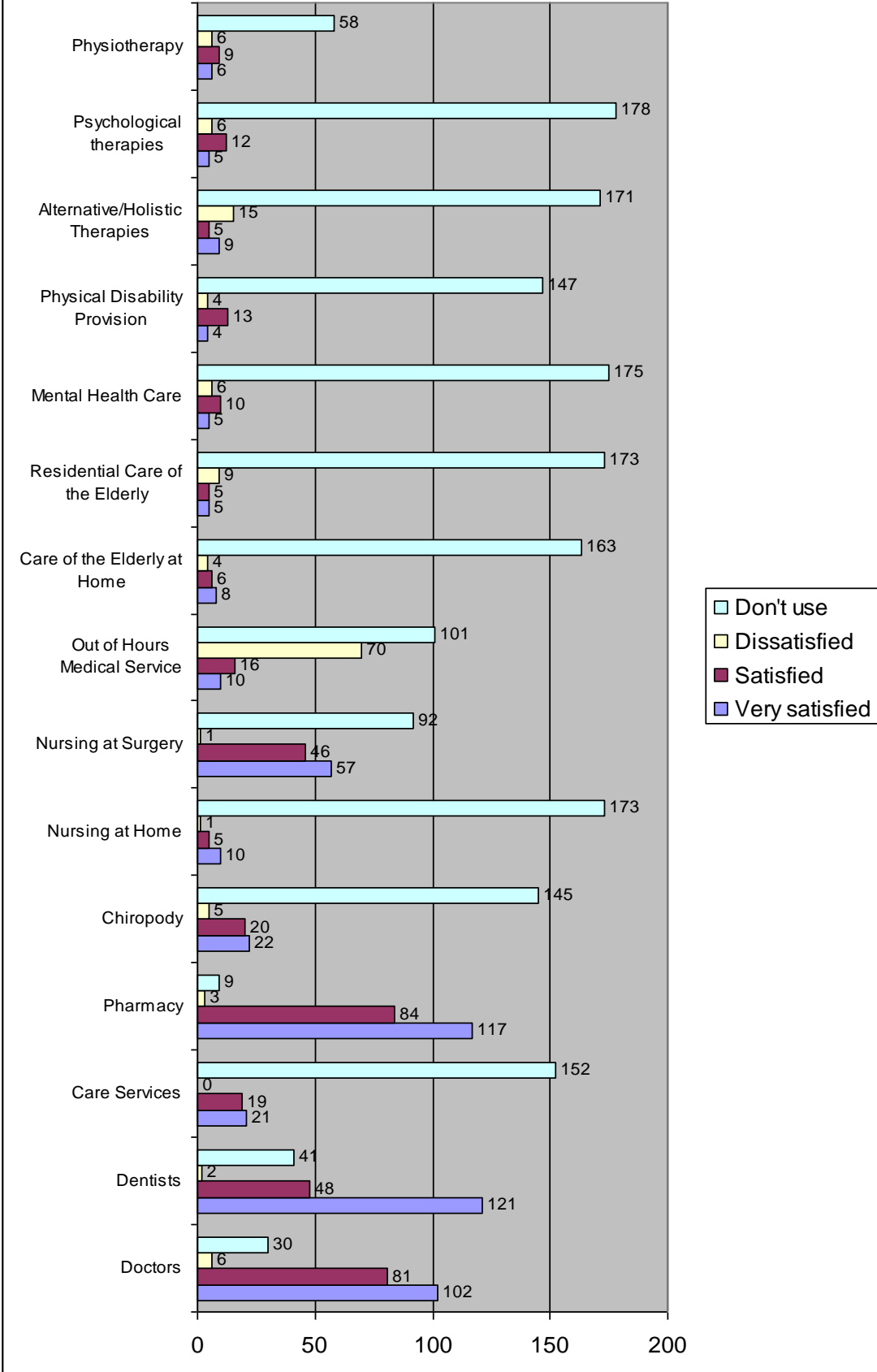
- Don't lose playing field space
- Don't access via Millham Lane
- Should be an indoor all year round pool
- Only if a sympathetic or low impact and unobtrusive building
- Use access via Amory Road

Of the "no" answers the main reasons given were:

- Already enough facilities
- Traffic access via Millham Lane and safety for children on the lane
- How and who would finance

Section 4 Health & Care

4.1 Satisfaction with local health & care services

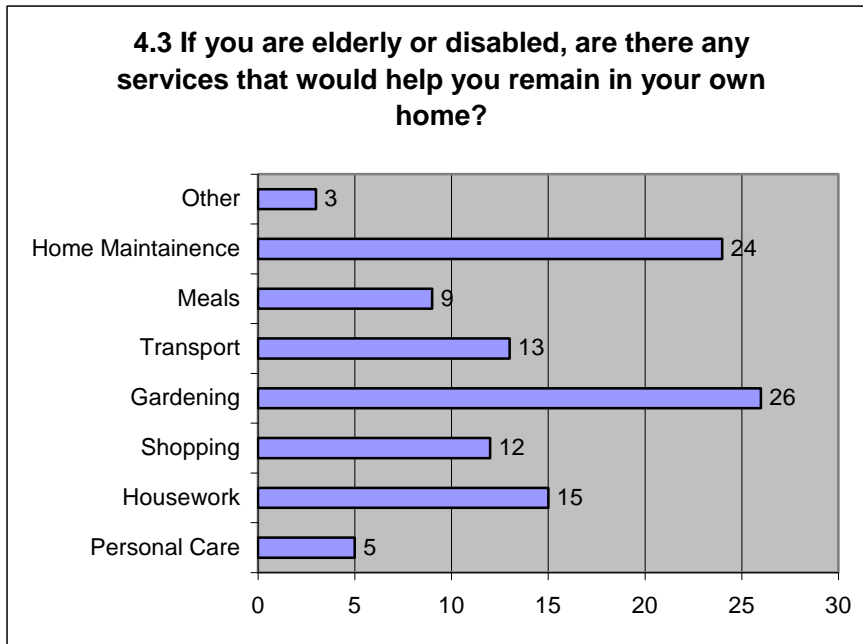


4.2 Health and care improvements

Just under half of the comments made related to increasing and improving the out of hours services provided by the GPs. Locally based doctors who can respond more quickly at all times is a major concern.

- An increase in surgery opening times
- Access to alternative therapy was popular
- Reducing waiting time for physiotherapy
- Counselling and mental health service for locally based young people and improvement for dementia sufferers and their carers
- Suggestions made regarding issues an access for chiropody, more dental surgeons, an optician based at the medical centre
- Reduce test results times
- Access for the disabled into the chemist

4.3 If aged, what other service would help you stay at home



Other services used are:

- I buy these services
- Odd Job Man
- Time bank would be useful

4.4 What medical or care services are needed here

The concerns were:

Medical Centre:

- Improved out of hours service and full time GPs
- Another dental surgeon
- Local Opticians
- Nursing home and care for dementia sufferers
- More day care
- Integrated with mental health support
- Residential home
- Help in the home
- Meals on wheels
- More home carers who spend more time with patients
- Better support for older people, help for lonely isolated housebound people,

Dedicated natural health centre

Social networks to bring people together

Transport to hospitals

X-ray facility in New Medical Centre

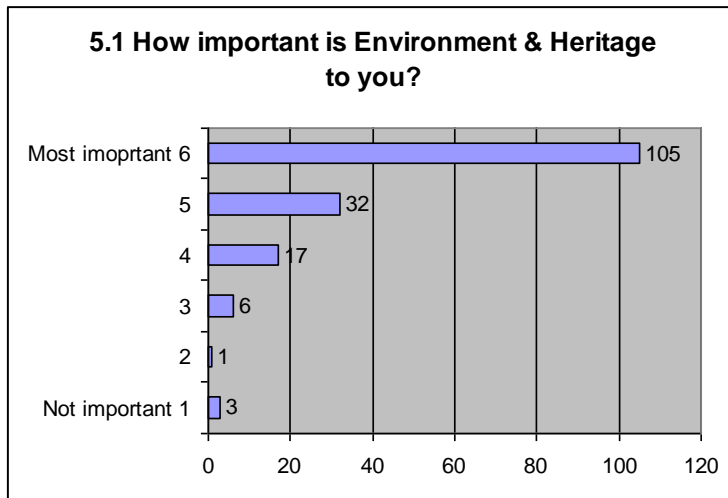
Somewhere in town to pick up repeat prescriptions

Servicing of hearing aids

Seat by bus stop would help the elderly

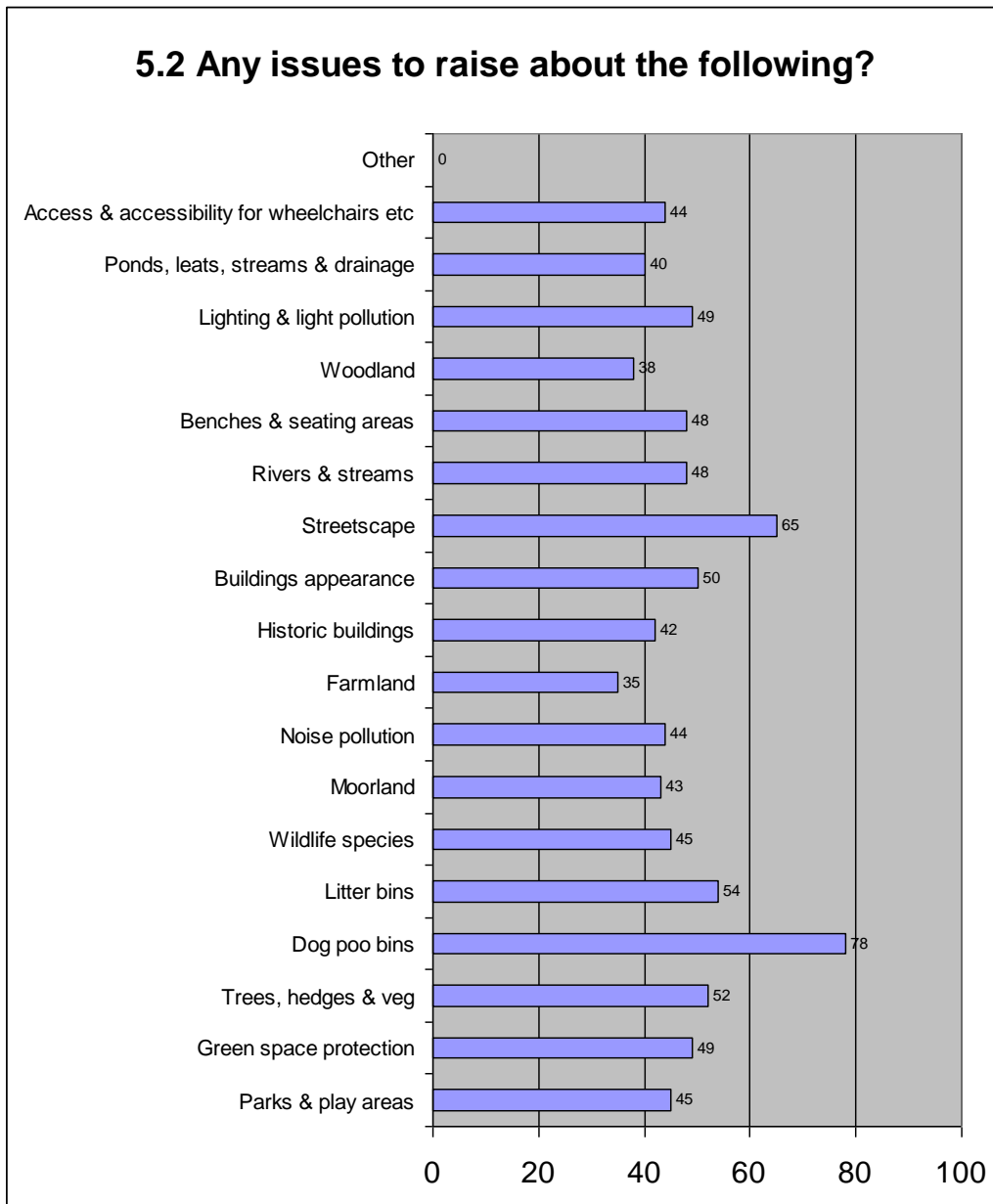
Section 5

Natural Environment & Heritage



(score 1 to 6, 1 being not important, 6 being very important)

5.2 Do you have any issues you wish to raise about any of the following in order of strength of response, listed are the issues people identified:



5.2 What other issues do you have re environment or heritage

Dog owners not clearing up after their dog fouling

- Dog poo not picked up. Abbots Way and Millham Lane noted repeatedly.
- Have sufficient bins but not used
- Need more bins
- Bins are smelly
- A typical quote: "Encourage all to encourage dog owners to clear up"

Parks and green spaces

- Maintain green spaces and verges
- Barnes Close needs to be re-done/resurfaced
- Main recreation ground is inaccessible as over bridge
- Footbridge over river to recreation ground

Environment

- Protect green spaces
- Footpaths too narrow
- Hedges and pathways maintained, e.g. Abbots Way and path through to Millham Lane, green area at bottom of Hollom Lane
- More bench seating
- Path from recreation ground to Millham Lane overgrown, needs clearing
- Path by recreation ground is uneven needs handrail
- Stream alongside school field needs cleaning
- Weir Cleve wood tracks out of control
- Less fish in Barle
- Kingfishers disappeared
- Put overhead wires underground
- Exmoor lawns kept tidy and cordoned off during canoeist season

Light and noise pollution

- Reduce street lighting
- Turn off after 11.30pm or midnight
- Outside Barle Enterprise Centre
- Street lighting poorly maintained
- Noise from strimmers
- Low flying aircraft

Car parking and roads

- Control pavement parking and across access points
- Less white lines on roads in town centre
- Reduce heavy traffic on Northmoor Road
- Some roads and buildings are scruffy
- Speed restrictions better displayed on Jury Rd and Battleton
- Parking at Stanbury's should not be herringbone
- Kerbs lowered in High Street

Other comments:

- Car storage area (Stanbury's)
- Open toilet block
- Discourage paving over of front gardens for drainage
- Sewage works smells

5.3 Re environment issues, how would you tackle them

In order of strength of response, listed are the issues people identified:

The majority of comments are about dog owners and fouling

- Better policing and more fines for offenders
- Dog poo bins emptied more often as smell overwhelming
- Clearer signs to dog owners
- Millham Lane – dogs allowed to run free
- Millham Lane and Abbots Way particularly noted
- Quote - "Suggest making Millham Lane a keep dogs on a lead area"

Overhead wires

- Replace with underground cables

Roads, cars and pavements

- Maintain and keep free from obstructions and potholes
- More drop kerbs for disabled access
- Enforce speed limits
- Replace tarmac with paving
- Address loud cars and illegal exhausts
- Reduce signage
- Clean drains around Rock Inn

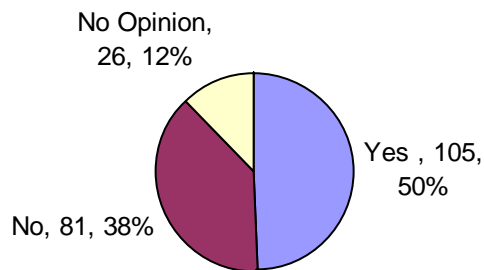
Green and open spaces

- Green space should be defended
- Improve Barns Close play area
- Retain existing vegetation, provide suitable area for toddlers
- No building on green spaces

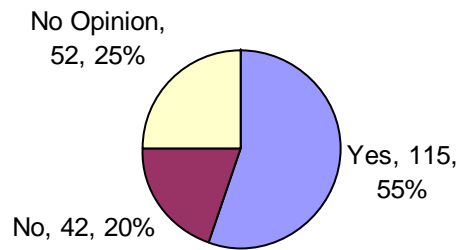
Other comments:

- More bench seating in town and on out of town walks, good for people recuperating from illness
- Wasted space at Barns Close should be improved
- Keep Exmoor Lawns in good order
- Toilets – open and free
- Use Community Service offenders to clean countryside
- Enter a best kept village competition
- Light pollution at Barle Enterprise Centre
- Maintain historic buildings

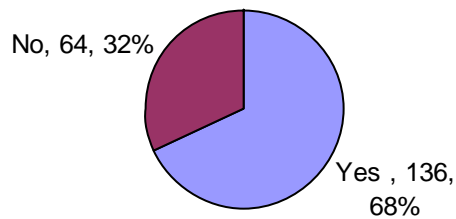
5.4 Would you support a plan to develop Bank Square as a pedestrian area?



5.5 Are you interested in the creation of an historic Town Trail in Dulverton?



5.6 Would you support changes to the churchyard?



5.6 Would you support changes to the churchyard Y or N

The responses showed a yes to no ratio of 2 : 1

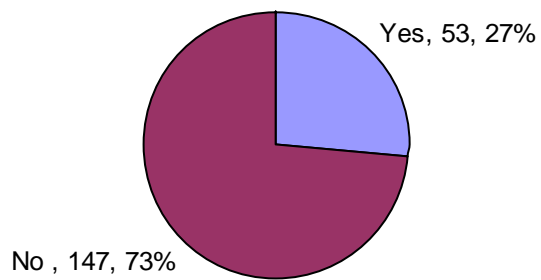
Of the responses - the following were included:

Yes: Quiet place to sit, better use of space, a perfect community space for people to use. Benefit for the elderly. Enhance experience for people visiting graves. Improved access for disabled.

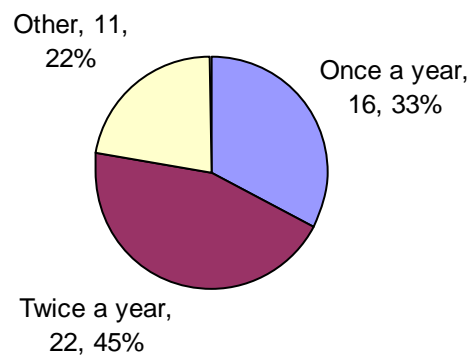
A few concerns: as long as it did not become a play ground or a place for people to drink. As long as it did not destroy its original function. Don't cut spring flowers too early.

No: Adequate seating already. Should not change. Worry over litter and people drinking in the area. Do not move or remove headstones. Do not threaten flowers. Losing burial space. Consecrated ground, not for leisure. Cause traffic congestion. Money better spent elsewhere.

5.7 Would you like to be involved with community volunteer work?



If yes, how often?



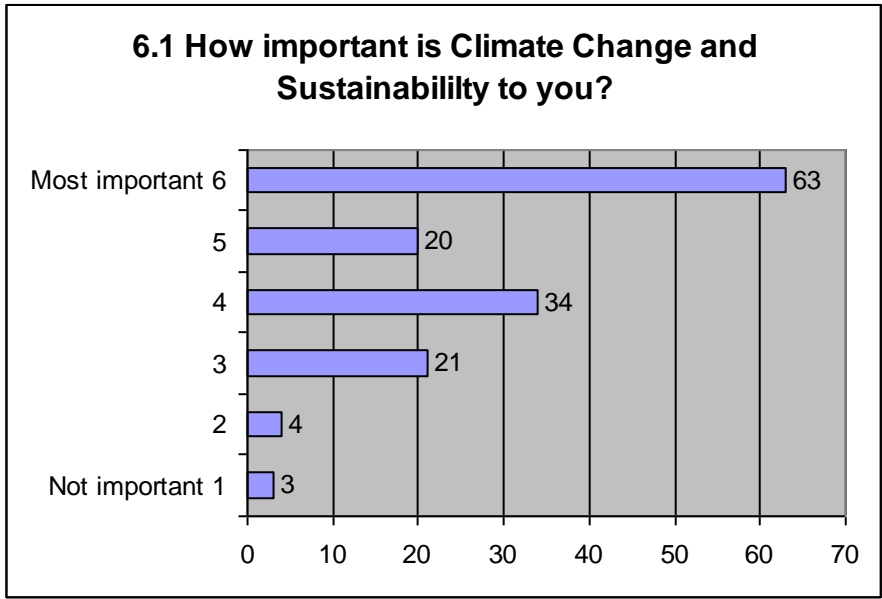
5.7 Would you be involved in Community Work - how often, Y or N

Yes : answers ranged from occasional to as often as possible

One "no" answer, this was due to age.

Section 6

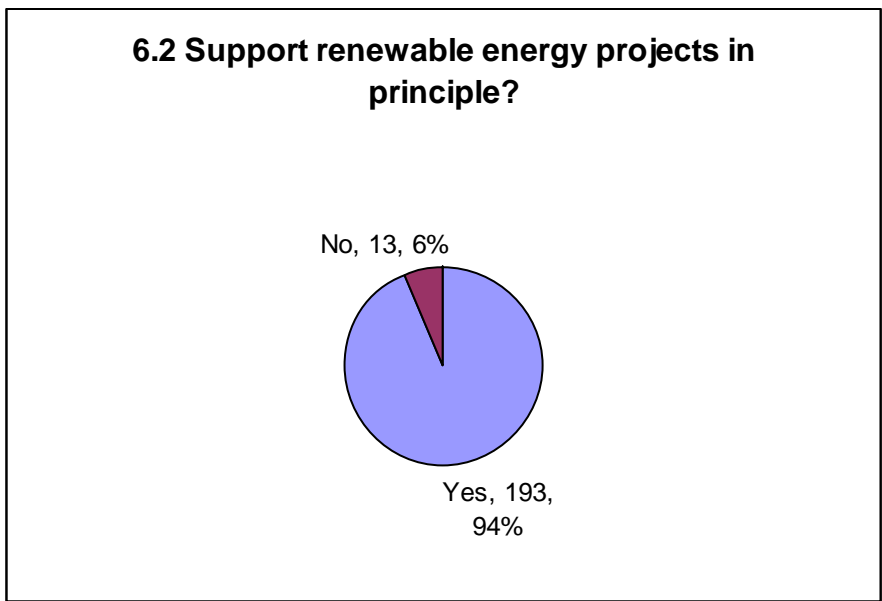
Climate Change & Sustainability



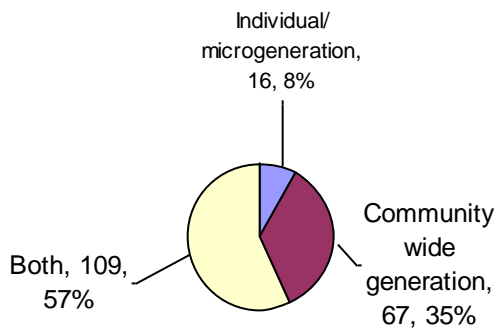
(score 1 to 6, 1 being not important, 6 being very important)

Renewable Energy

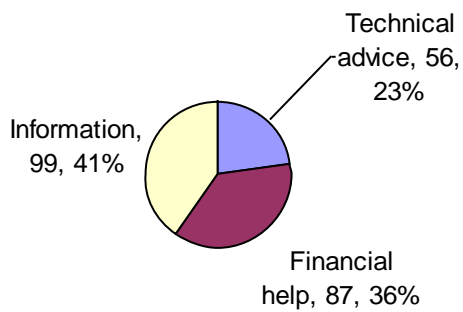
6.2 Support renewable energy projects in principle?



6.3 Which would be your preference?



6.4 What help would reduce your carbon footprint?



6.4 What other help would you need to reduce your energy use

Tariffs at preferential rates

To know ENP won't throw up obstacles

6.5a What - What Ideas do you have for Renewable Energy projects

Approximately half the suggestions were for Hydroelectric and power from the rivers.

In order of popularity then:

- Solar - but the costs were high
- Wood fuel
- Wave - tidal
- Wind
- Ground source heat pumps
- Reed beds

Other suggestions were:

- To offer Dulverton to manufacturers for trials
- Grants and ENP approval for individual windmills on farms in the parish
- Solar in school roof, non historic buildings, insulation in existing buildings
- Use LED
- Reduce losses in transmission with out of date overhead conductors.
- Measure all energy use in councils.

- No to wind turbines on land, put them out to sea
- No wind farms in National Park
- Planning policy statement 22 to be promoted
- Reduce transportation of waste
- Reinstate water wheel in houses
- Stop pilot lights on digiboxes
- Use farm waste to produce power

Note, there were some objections in the comments above.

6.5b Where - Where would like to see renewable energy projects

Hydroelectric

- River Barle near Brushford and other rivers
- Salmon traps

Solar

- In public buildings and homes

Wood fuel

- In public buildings and homes

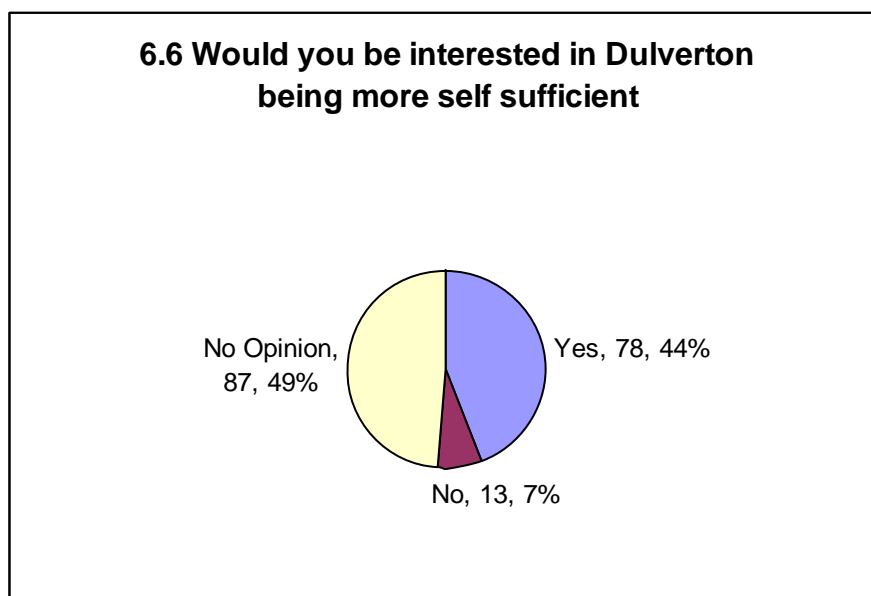
Wave

- Coastal regions

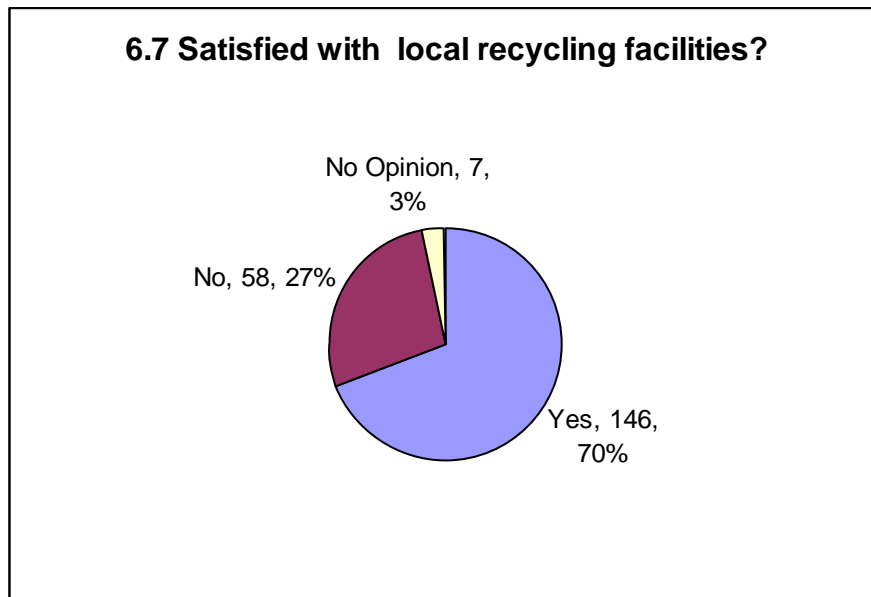
Wind

- High ground

Consider renewables in all newbuilds, both public and private
Community buildings, Exmoor House and caravan site



Waste and Recycling



6.8 Is there anything you wish to recycle that you cannot at present

Plastic by far was the most commented on, 95% of the comments related to plastic.

Then:

- Food waste
- Tins bottles, clothes and shoes
- Other items were Plasterboard, Garden rubbish, Cooking oil, Commercial waste, Carpet, Batteries and Furniture

Comments were also made about the tip allowing people to buy goods which have been discarded, this will take the pressure off landfill

Opening times at the tip

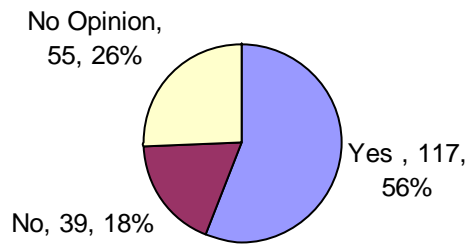
6.9 Any suggestions to reduce waste and recycle more

Less packaging caused the most concern.

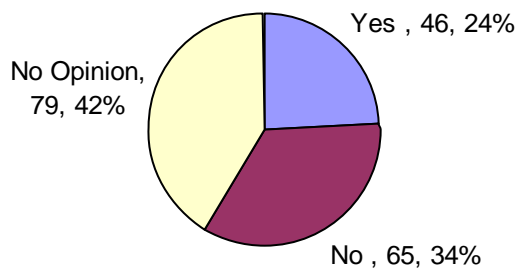
Other comments included:

- More frequent collections
- Adopt Tiverton style recycle depots, selling off goods to users
- More recycle bins, easily accessible and emptied frequently
- Provide wheelie bins for home use
- More information on services, when collections will be made
- Eliminate plastic bags
- Education in schools to spread the word
- Leave it to WSDC and SCC
- Furniture mending and restoring
- Make recycle centre bigger with more containers. Colour coded.
- Pay a small sum for each item returned to be recycled
- Provide cardboard recycling for businesses
- Reintroduce community shredders encourage composting and home wormeries
- Weekly paper collections
- Transport to get to the tip
- Services do not come up Andrews Hill
- Show householders what is being done with recycled items.
- Stop buy one get one free

6.10 Interest in community run facility to refurbish or exchange household goods

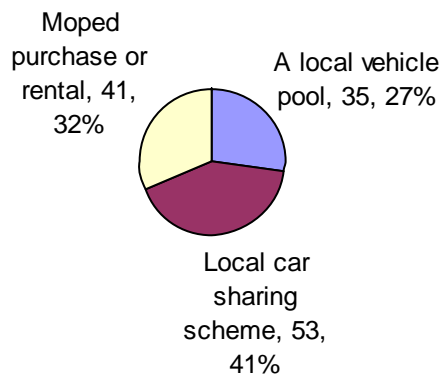


6.11 Interest in skills exchange

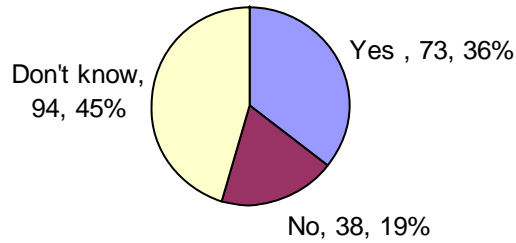


Sustainable Transport

6.12 Would you support:



6.13 Would you buy locally produced biofuel?

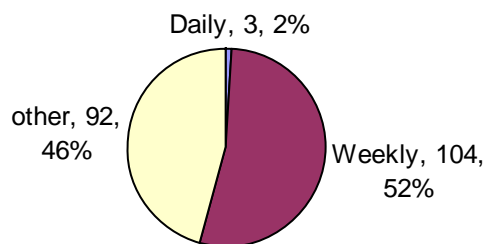


6.14 Ideas for reducing car use and co2

- Better and more comfortable bus services which fit in with train times
- Better bus services to Barnstaple, Lynmouth, Minehead, Tiverton, South Molton and Taunton
- Better bus services to hospitals
- Bring back the railway
- Promote Car sharing
- Financial incentive to use low carbon cars
- Recycle vegetable oil from cooking
- Charge higher parking fees, ban 4x4s from High Street, moped and scooters
- Electric bikes and cars for ENP workers and health visitors
- Increase fuel prices
- Drive and fly less
- Bus service to major supermarkets or get them to deliver free
- Insulate buildings
- Encourage wood fuels boilers and stoves
- More useful local shops to cut down on the need to travel

Local Food & Markets

6.15 - How often do you stop away from Dulverton?



6.15 Why do you shop away from Dulverton

The major reasons were Choice, Price and Availability

Then:

- Insufficient free parking
- Carrying shopping to the car
- Competitiveness
- Longer opening hours
- Few gift, clothes and shoe shops
- Larger supermarkets with wider choice
- Unfriendly staff
- Cannot buy petrol at the same time
- Ability to bulk buy
- For Items not available in Dulverton
- Use internet
- Work out of the area and shop then

6.16a What would encourage you to do more shopping locally

The major reasons were better Choice, cheaper Prices and Availability of products

Then:

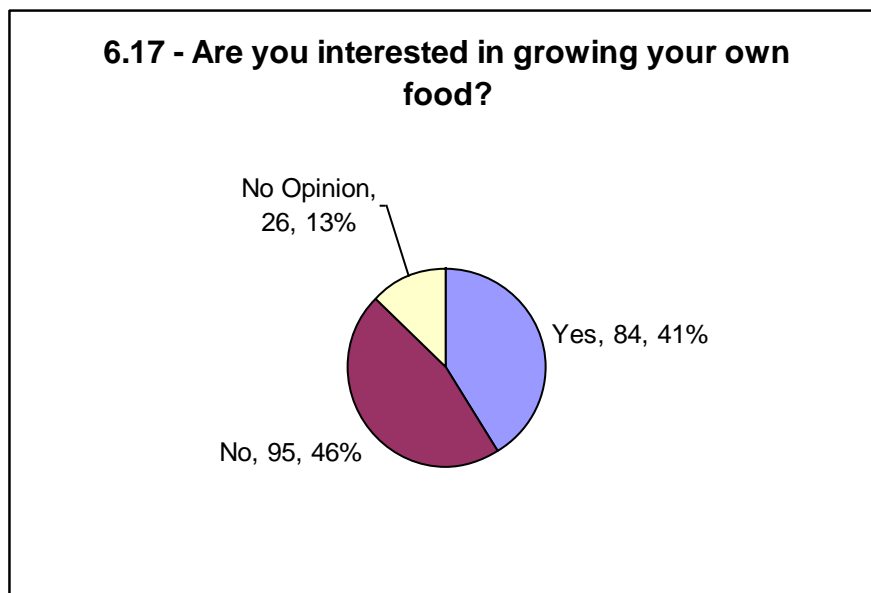
- Better parking, free parking
- Farmers market in town hall
- More shops but not gift shops
- More friendly shops with local fresh produce
- Increases in fuel prices and travel costs
- Competitiveness
- Better grocery store
- Delivery services
- A collective internet site for local shops so people can order and have food delivered

6.16b What would encourage you to buy locally produced food

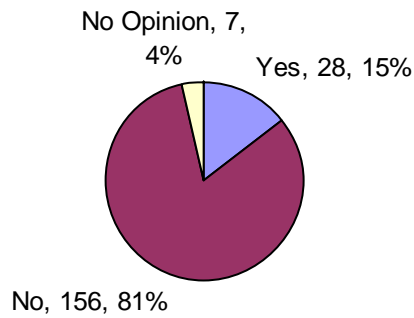
The major reasons were better Cost, availability and quality of products

Then:

- Local produce
- Farmers market
- Increases in travel costs
- Organic foods
- Improved parking
- Box schemes
- A collective internet site for local shops so people can order and have food delivered



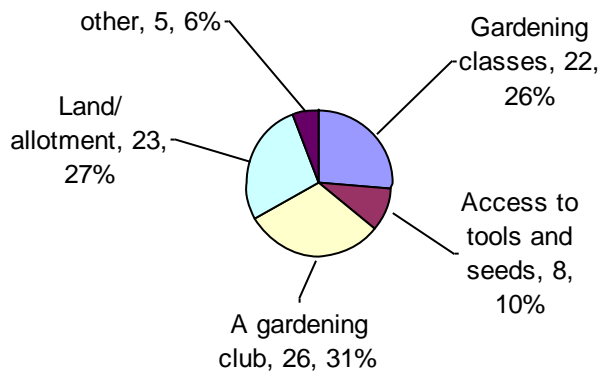
6.18 - Would you be interested in an allotment?



6.18 If you are interested in allotment where would it be best located

- Millham Lane
- Easy walking distance from home
- Local garden share scheme
- Abbots way between school and Dr. Pecks
- Any unused ground
- Barle flood plain, Millham Lane, but issues of access
- Behind Church Lane
- Behind Musgraves
- Bottom of Hollam Drive
- Jury Road
- In town and the edge of town
- Field between Fishers Mead and town centre
- Happy to share my own garden

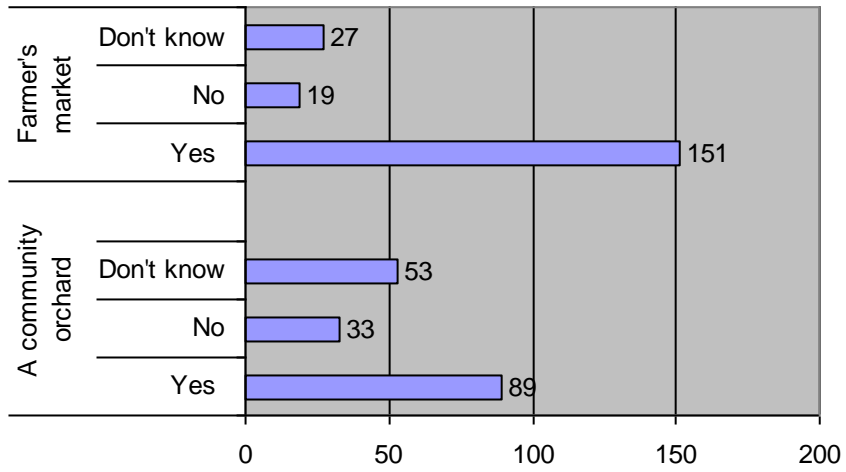
6.19 What would help you grow your own food?



6.19 What other thing would help you grow more of your own food

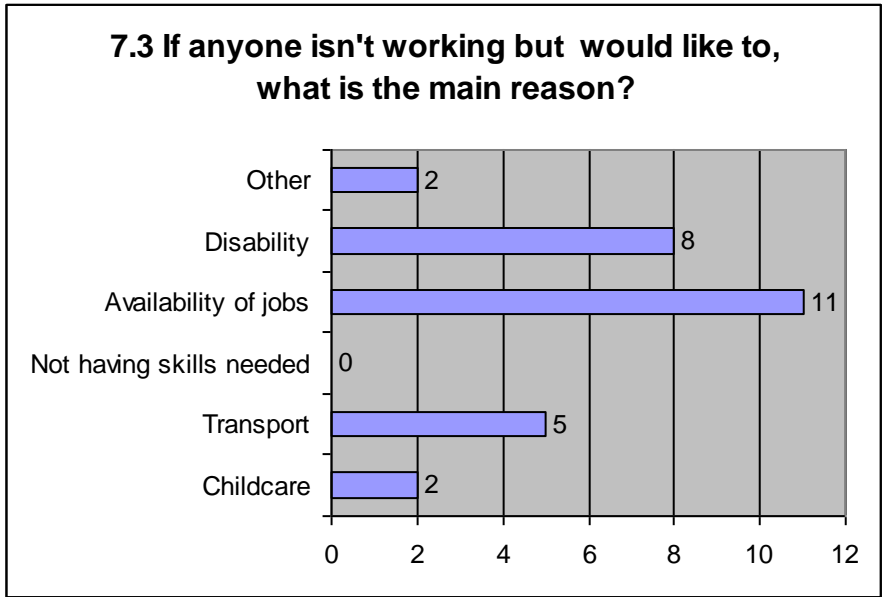
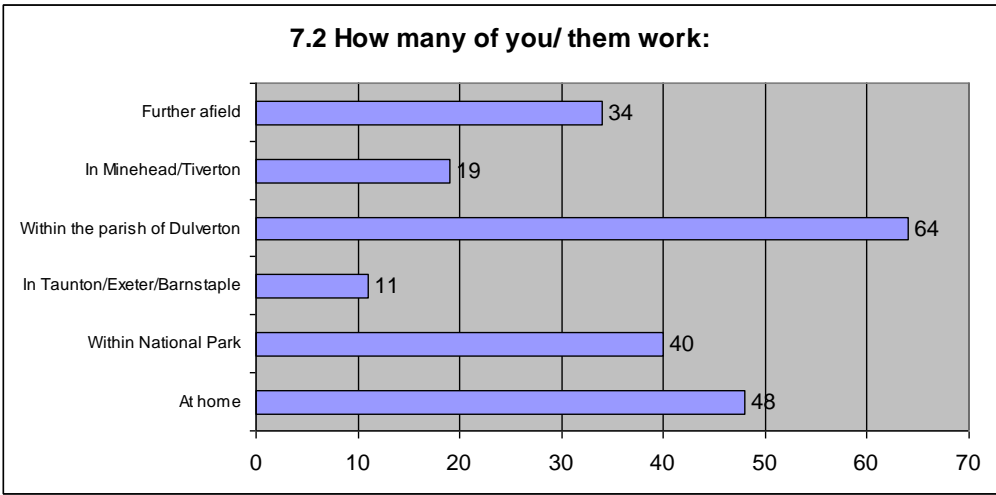
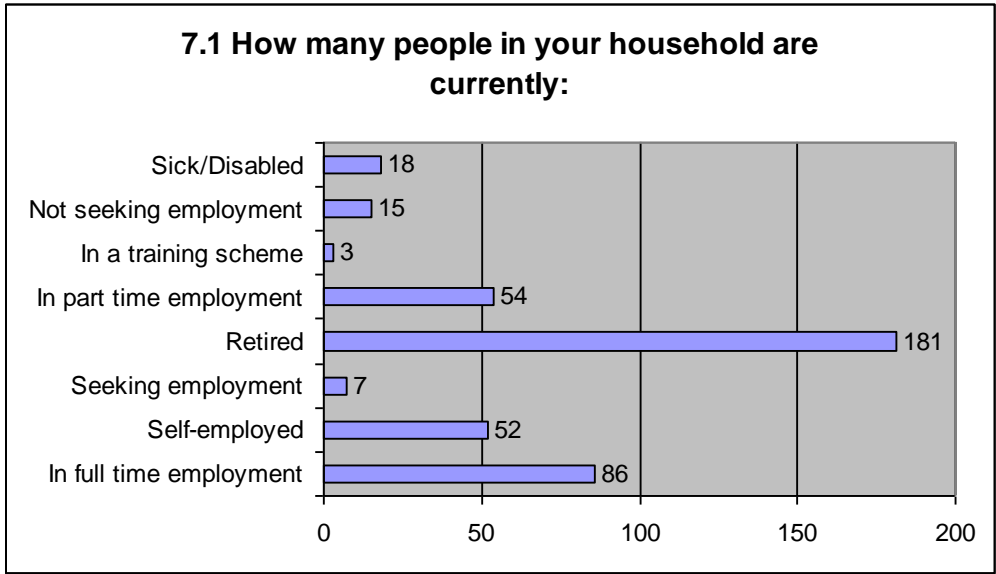
- Advice service
- No pheasants, no birds, no slugs
- Water supply available on allotments
- Assistance for the disabled
- Soil quality
- Help with physical work
- Plastic tunnel

6.20 Would you support:



Section 7

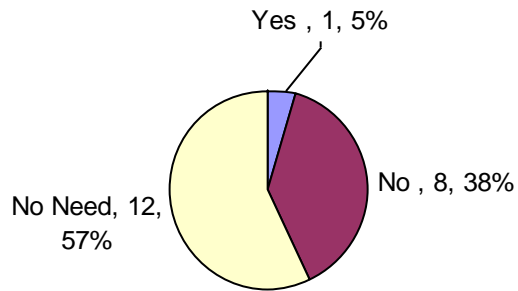
Local Economy



7.3 What other reasons are there for anyone in your house to not work

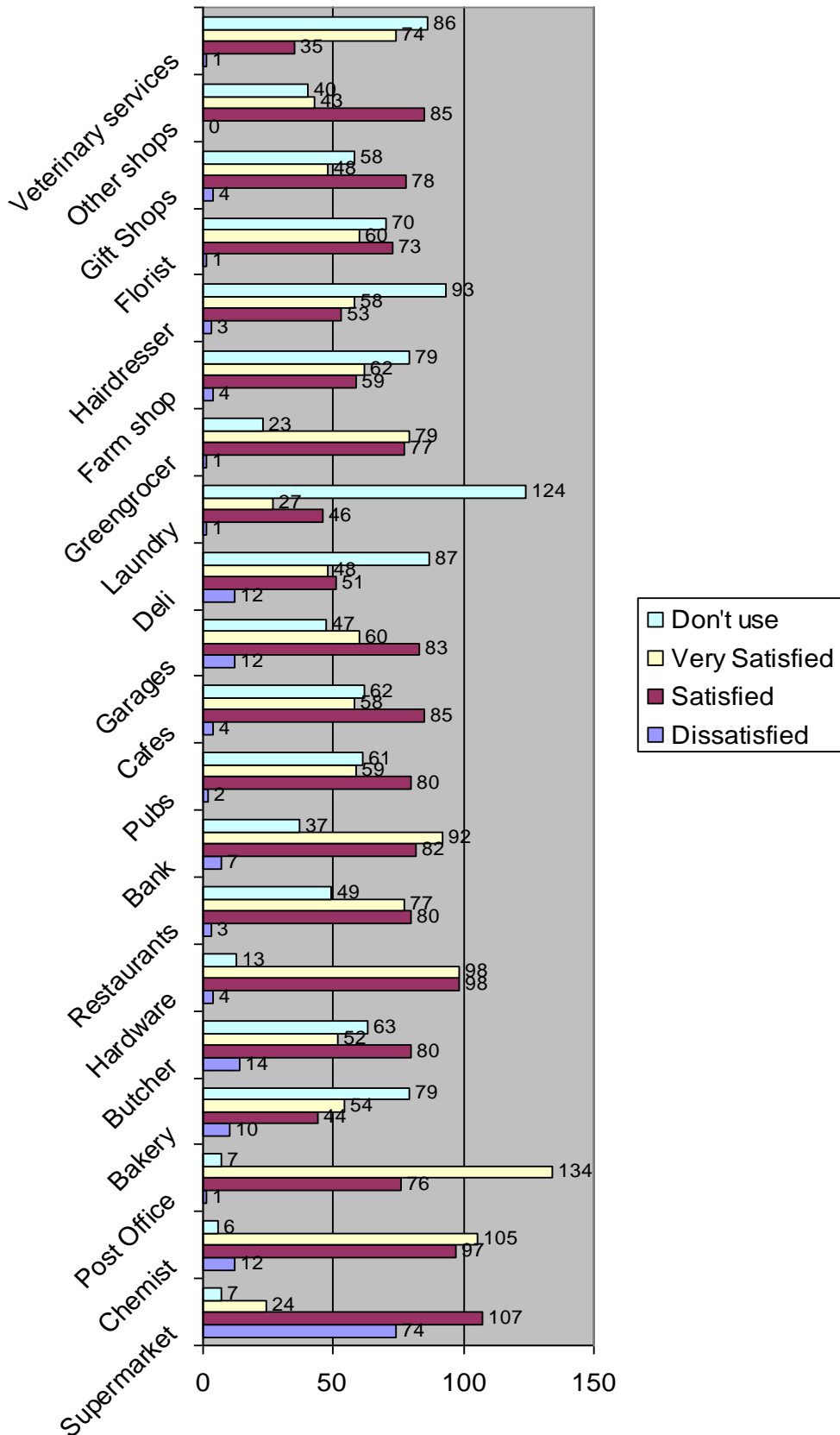
- Age
- Carer
- Illness

7.4 If you are an employer, do you have difficulty with recruiting locally?



Shops & Trading

7.5 Which shops/services do your household use and how satisfied are you?



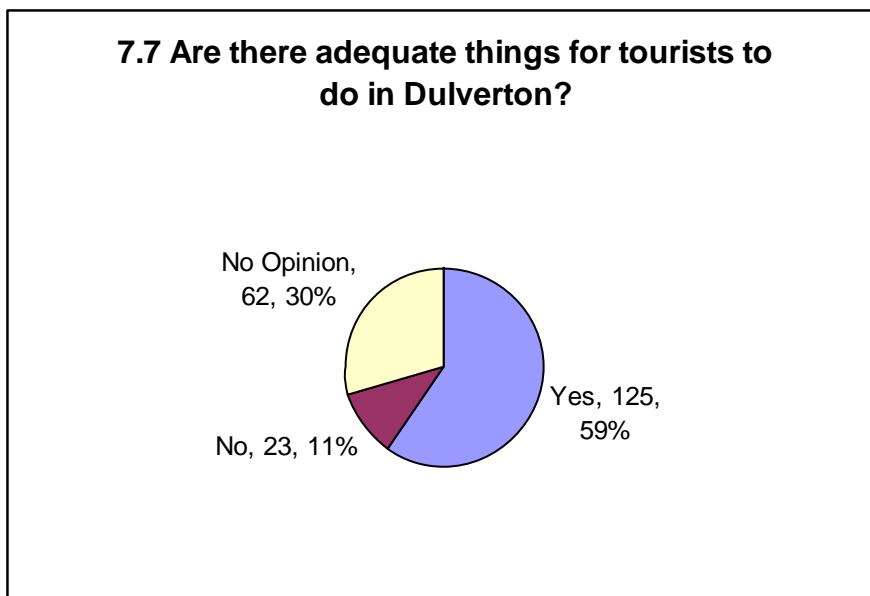
7.6 What additional shops or services would you like to see provided

The major requests were for a Baker and Optician, then Fish shop

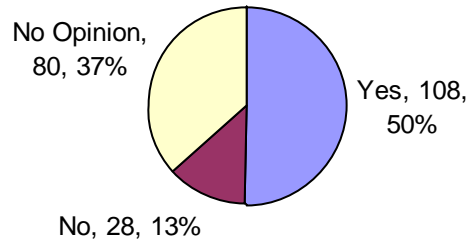
Then:

- Better grocery, clothes and shoe shops
- More take away services, bistros, eg Indian and Italian
- A good supermarket
- Another supermarket
- Farm shop
- Bookshop
- Fish van allowed in main square free of parking restrictions
- Fresh fish more than twice a week
- Hairdresser, salon and gift shops
- Coffee shop with internet café
- Outlet for Exmoor based craftspeople
- Directory of craftspeople/artesans
- Shoe and leather repairs, key cutting
- Too many tea shops and shops catering for tourists
- More film shows
- Travel agent
- White goods, new furniture, computers and clothing
- Wholefood café with music or poetry or story telling nights

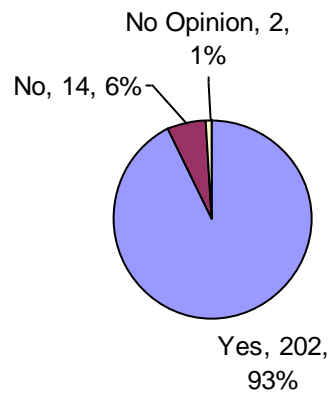
Tourism



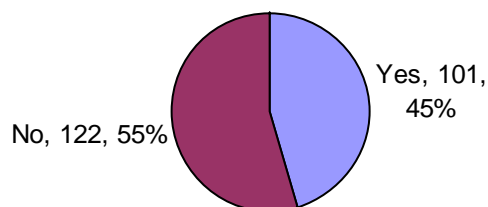
7.8 Do you think Dulverton provides adequate accommodation for tourists?



7.9 Have you visited Dulverton's Heritage Centre?



7.11 Have you visited the Heritage Centre's local Archive Resource?

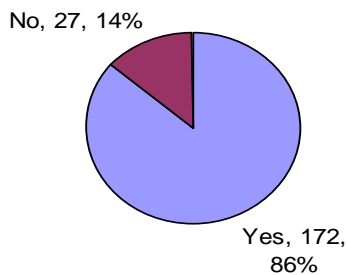


7.12 Are there any ideas/facilities you would like to see in Dulverton Heritage Centre

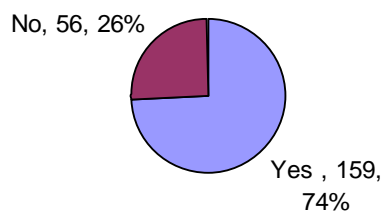
Answers in no particular order:

- A few tables in courtyard with tea coffee machines
- A jug for the bowl in the old bedroom
- Access to a toilet for visitors
- Archive resource room could be laid out in a more welcoming way, chairs uncomfortable for any length of time, when looking through photos
- Audio walking tour
- Better access for elderly and disabled to art exhibitions
- Celebration of lost transport history, eg railway
- Close lunch time as Exmoor Tourist Information Centre and library and stay open to 5.30pm
- Complete Dulverton Railway model layout
- Document store
- Events for Children, i.e. Local history project by children from school
- More prominent signs
- Make use of old cheese store
- More film clips
- More hands on exhibitions, upstairs used more frequently
- Old maps of Dulverton, Lorna Doone trail
- Permanent Lorna Doone room
- Re-publish the Dulverton book, keep the present red deer exhibition for 3 years plus, its excellent
- Create topic boxes related to bygone trades
- Tea room
- Tourists take refuge there when it rains, otherwise its empty.
- Wonders if the name "Heritage Centre" encourages visitors

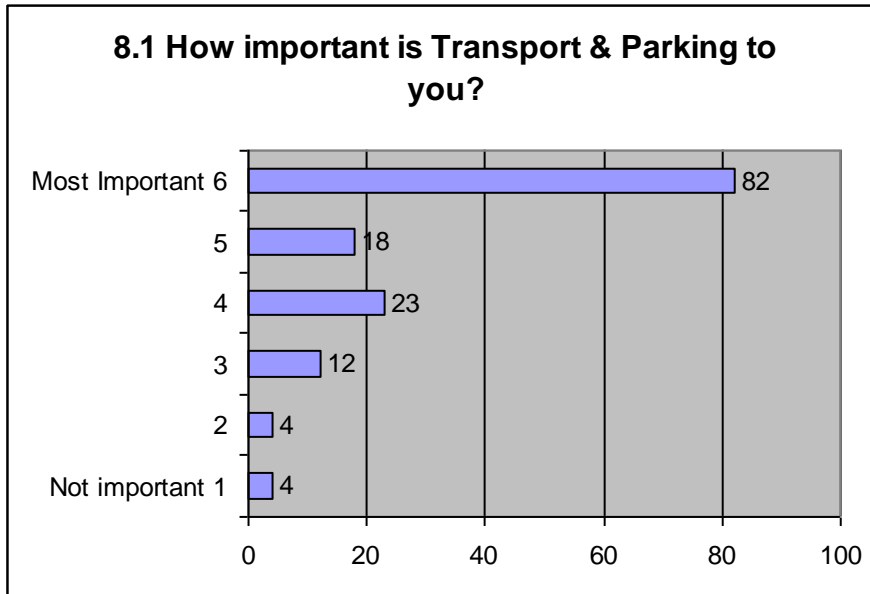
7.13 Do you or your visitors find the National Park Visitor Centre useful?



7.14 Have you ever been asked by a visitor where the nearest petrol is available at weekends?

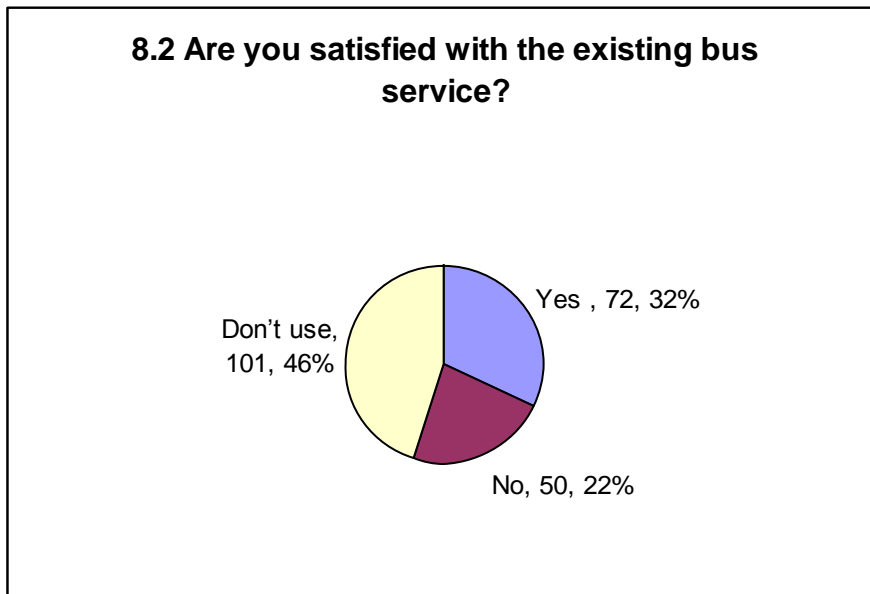


Section 8 Transport & Parking



(score 1 to 6, 1 being not important, 6 being very important)

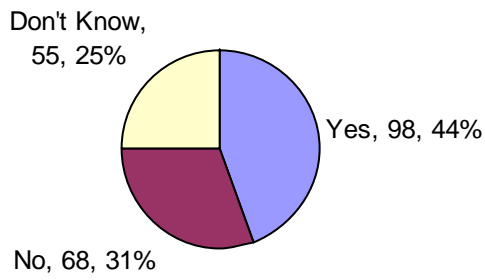
Public Transport



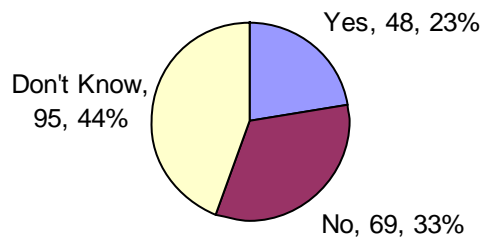
8.2 If not satisfied with existing bus services, what changes would you like to see

- More frequent buses
- Bus service to South Molton, Barnstaple, Brompton Regis, Exeter, Tiverton Parkway, Lynton Taunton
- Service to Hospitals eg Musgrove
- Services which get pupils to school on time i.e. Minehead
- Bus from Tiverton only available 1pm and 3pm
- Buses run later in the evening
- Buses too big for the town, cause chaos, race down Barnsclose day and evening
- Buses usually empty
- Evening bus from/to Tiverton, Minehead and Taunton
- Frequent Hopper bus
- Sunday services

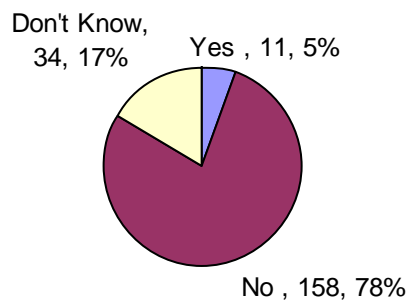
8.3 Would you use a bus service to Tiverton Parkway?



8.4 Would you use a local transport service provided by volunteer drivers?

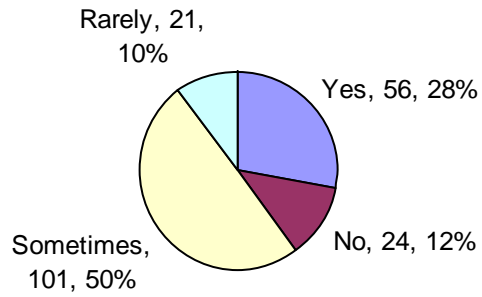


8.5 If there is a need for such a service, would you be prepared to be a volunteer driver?

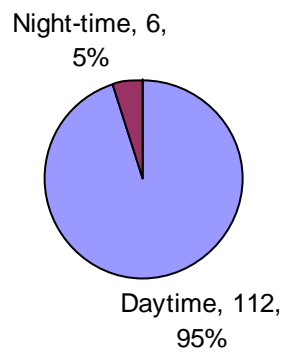


Parking

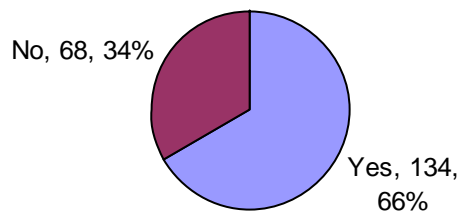
8.6 Do you have a problem finding parking spaces in town?



8.7 If you answered 'Yes', when do you find parking a problem?



8.8 Do you feel that Dulverton needs more car parks/parking spaces?

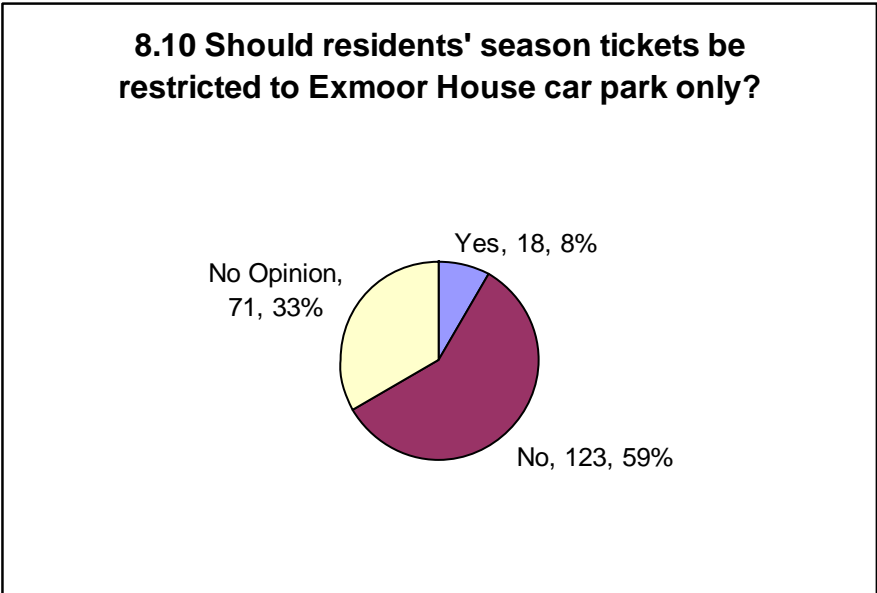
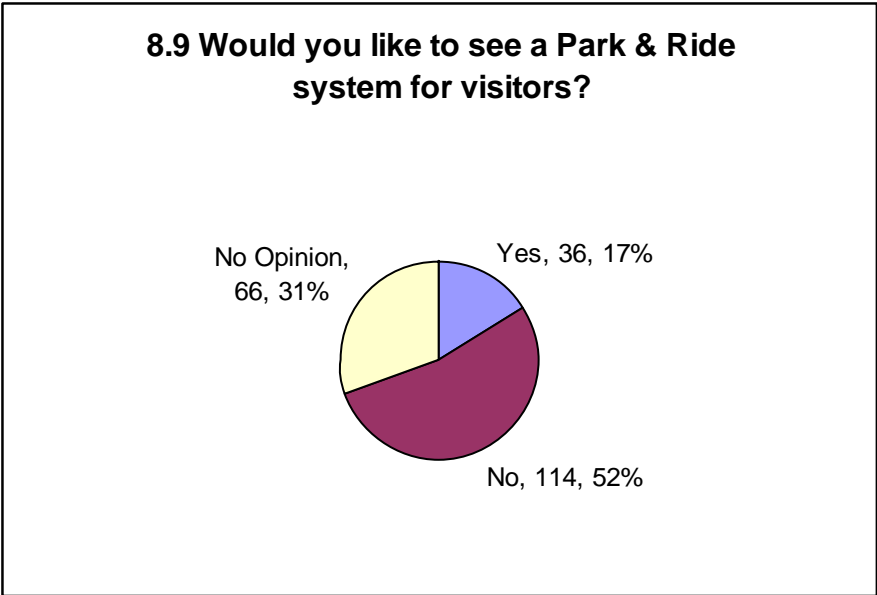


8.8 Where can Dulverton provide more parking

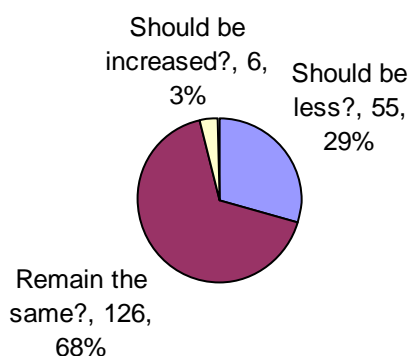
Behind Lion Car park was the most popular, then Riverside, then Fishers Mead.

Other suggestions included:

- Exmoor House, fire Station, Bridge Inn, and Jury Road.
Also a small facility at the recreation ground.
- To have car parks landscaped and not just tarmaced.
- Priority for locals.
- Make traders park away from the centre
- Close to Medical Centre
- Residential parking in Jury Road and Amory Road
- A few comments requesting no additional parking in Fishers Mead, Riverside



8.11 Do you think the current fees charged:



8.12 Suggestions to improve parking in Dulverton

Provide more parking

Provide more parking space for cycles, loops for cycles

Remove parking bay by chemist as causes traffic chaos

Stop the front of cars overhanging the pavement outside Co-Op

All parking including on street parking to be paid for with the usual exceptions

Restrict times when large vehicles can load and unload to shops

Better enforcement of parking regulations in Fore Street and double/single line restrictions

A number of requests for Diagonal bays outside shops

Lower fees for short stays

Double storey parking on Exmoor House Site

Double yellow lines outside Vicarage

Lower price in car parks to encourage use – as opposed to parking in road

Enforce parking restrictions and parking times in all areas

More parking for disabled outside Co-Op, ensure parking spaces allotted are wide enough for disabled to get out of vehicle, this applies to car parks also.

Less parking for disabled

Stricter control of parking in Kemps Way

Fill in leat by Northmoor Road by Lady Street

Free on street parking in town limited to 30 minutes

Free parking or permits for one hour free for locals

More traffic wardens

Guildhall car park for shoppers only, Co-Op offer free parking for 1 hour if spend £5 in store

Free parking area for all day parking

Incentive to get locals to keep vehicles off the town centre at night

Increase parking spaces

Increase pay and display prices

Increase stay in Fore Street to 2 hours, monitor it properly

Keep control with Dulverton Town Council

Install ticket machine so police aware of usage

Walk

Locals only in the centre of town

Park and ride on south side of town

Ban parking in town

Remove yellow lines in Bridge Street and Fore Street

Town centre one way

Union Street one way, Lower High Street one way southbound except buses, no parking except deliveries

Yellow lines on residents side of Bank Square

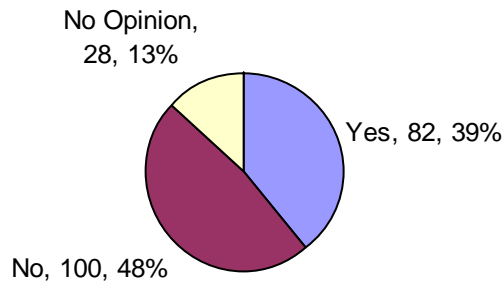
Residents with garages pay rates and don't clutter the streets

More parking will destroy town

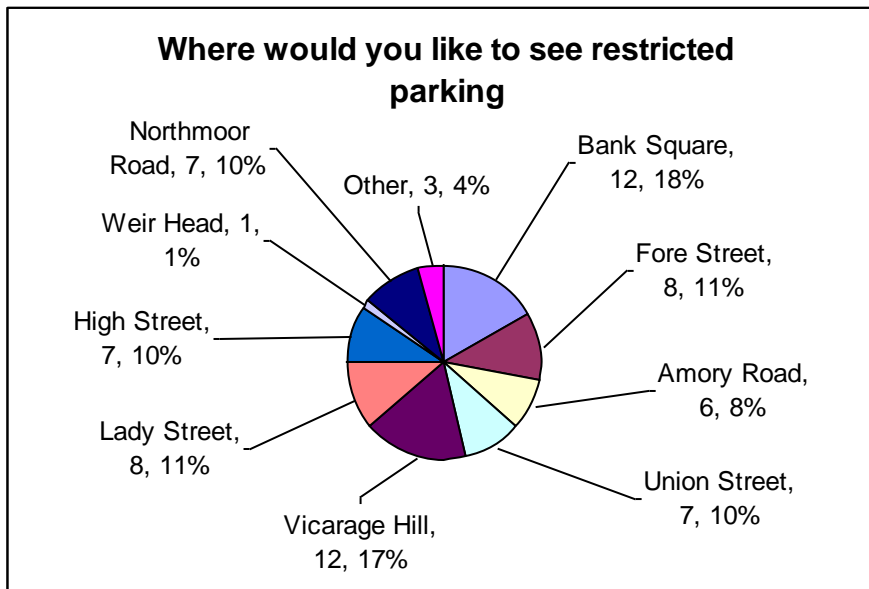
Do not put in Fisher Mead, too much congestion already with school and surgery

Traffic

8.13 Would you like to see a one way system created around the centre of Town?



8.14a Where in Dulverton would you like to see restricted parking



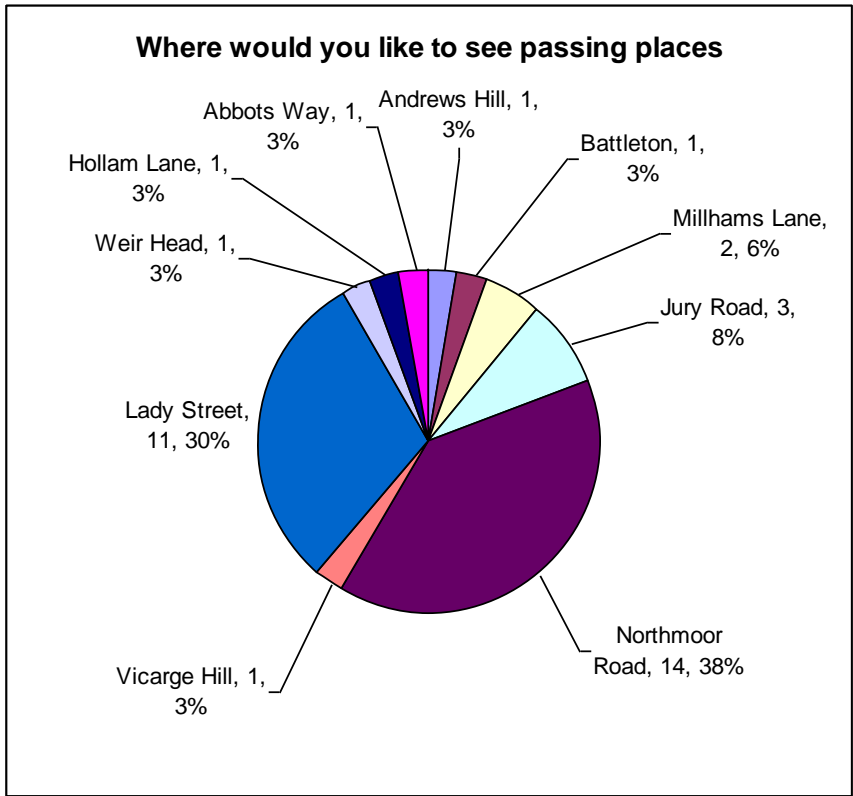
Additional requests:

Near Schools, Bridge Street, End of Hollam Drive onto Jury Road, Oldberry Lane by bridge, opposite Bridge Inn and Fire Station

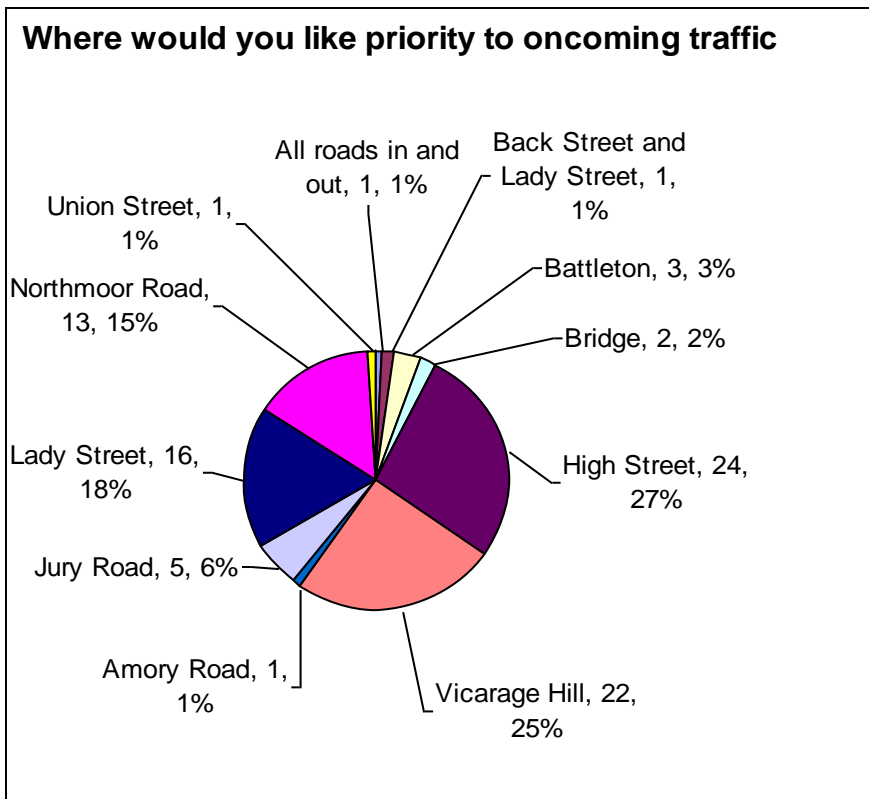
Residents parking only in Northmoor Road and Weir Head

Restrict large vehicles, single yellow line outside vicarage, restrict parking between 9 and 6 Mon-Sat, facilitate a wider and better sightline for traffic using this road in each direction. Union Street and/or Tantivy side.

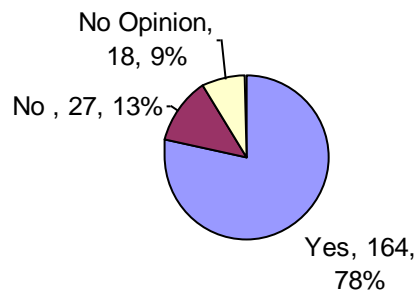
8.14b Where in Dulverton would you like to see passing places



8.14c Where in Dulverton would you like to see priority to oncoming traffic

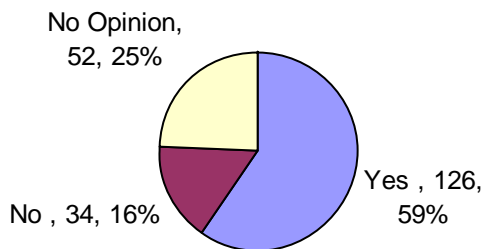


8.15 Should there be vehicle restriction signs preventing caravans, large coaches and lorries entering Northmoor Road?



Foot & Cycle Paths

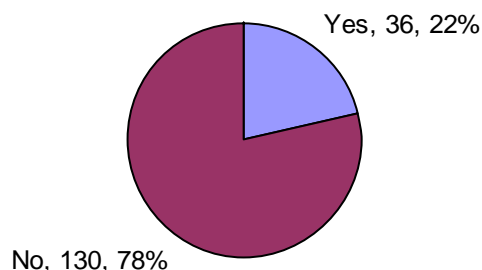
8.16 Are the footpaths within the parish boundary up to the standards you expect?



8.16 What footpaths do you consider substandard

- Abbots Way
- Millham Lane, Road to and beyond playing fields
- Ruddy Lane, Back of warden controlled bungalows at Pixton Way
- Battleton end of Pound Walk
- Battleton to town footpath past recreation ground
- Beside Middle School from playground to Millham Lane
- Burridge Woods path needs urgent repair, and footpath off Northmoor Road still closed
- Dulverton to Brushford and Dulverton to marsh Bridge
- Jury Road to Fishers Mead, better drainage near surgery
- Jury Road to Barns close
- High Street,
- Lady Street, Fore Street and High Street
- Mark a path from Post Office to Lady Street for pedestrians
- Mill Leat
- None by bungalows in Barnclose West
- Paths needs to be fenced to protect the public from stock
- Pathway on left of Plymble which leads to Medical Centre

8.17 Are there any new or improvements to existing foot and cycle ways within the town that would encourage you to walk or cycle more?



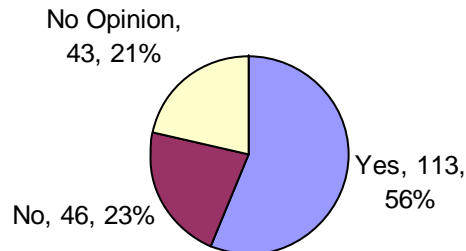
8.17 Are there any improvements which can be made to existing foot and cycle ways, if so where

A wide range of comments, in particular there was concern about:

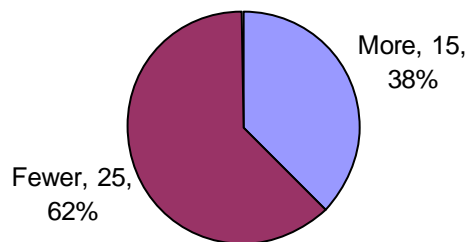
- The path to Brushford via Millham Lane. Proper paths to be buggy friendly, remove kissing gate by leat
- Brushford fields, unable to get buggies and bikes round gateways
- Cycle route to Brushford
- Exebridge to Dulverton along the river
- Barnes Close to Millham Lane
- Dog poo bins in Millham Lane
- Speed restrictions on Millham Lane
- Sweeping, drain cleaning and hedge cutting in Millham Lane
- Ruddy Lane not suitable for walking
- Path by school playing field, path from Jury Road to Barnes Close
- Reopen lower path through Burr ridge Wood
- 20mph speed restriction in Battleton
- Battleton between Pound Walk road and start of footpath near Moor Motors. Can a route be made below road or make road single carriageway for space for pedestrians. Pedestrian and cycle bridge across river from Battleton linking to Millham Lane.
- Catford Lane - Old School - Loosaells Lane, no safari landrover tours
- Clearing of Dog mess in Abbots Way
- Jury Road Bus Stop to Fishers Mead Medical Centre
- Make Lady Street and Northmoor Road safer
- Middle School pathway needs to be widened and trees and hedges cut back
- No parking on walkways which are painted on side of road, if walking round parked vehicles it's dangerous to use in the dark
- West end of Jury Road.
- What cyclepaths, all roads in Dulverton are a nightmare

Signs & Signposts

8.18 Are you happy with the number of road signs on Dulverton?



If no, would you want:



8.19a Where do you think vehicle signs should be installed, improved or updated

- 30mph signs in Battleton not painted on road, especially between bridge and start of Battleton
- Amory Road Medical Centre
- At entry points to town and from the main road, Brushford side of the bridge
- Both sides to entrance to Amory Road
- Fore Street - Lady Street junction
- Hollam Lane
- Kings Corner, more comprehensive sign eg. Tiverton M5
- Lorna Doone statue
- One way signs above head height in Union Street and High Street
- Out of town to encourage visitors in
- Replace old signs with signs which indicate local places
- Signs to carparks
- Signs to Minehead
- Slow sign in Jury Road
- Signs too high at chemist and Sherwood house needs updating. Outward sign at rec, Tiverton Exeter - Taunton or from carparks to include Minehead, Dunster and Wimbleball Lake
- Traffic lights in High Street
- Everywhere
- No more signs
- Remove signs

8.19b Where do you think pedestrian signs should be installed, improved or updated

- All town signs need improving and updating
- By Tantivy, Bridge, Lion Car Park and Town Mills
- Larger, more prominent, pointing in the right direction
- Name sign in Barnes Close hidden behind a hedge
- Northmoor Road
- Replace old signs with signs which indicate local places
- Start of Dulverton walks
- Tourist centre more clearly defined
- Everywhere
- No more signs
- Remove signs

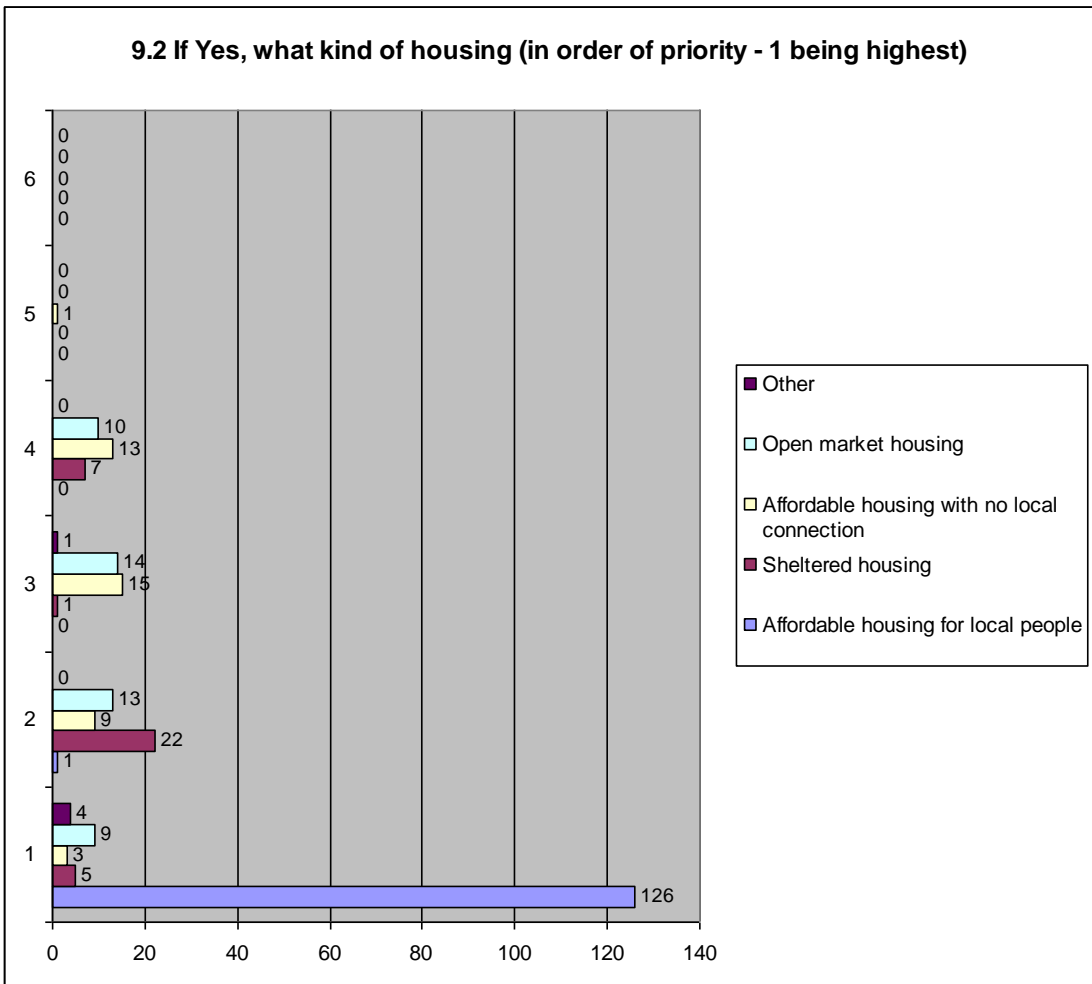
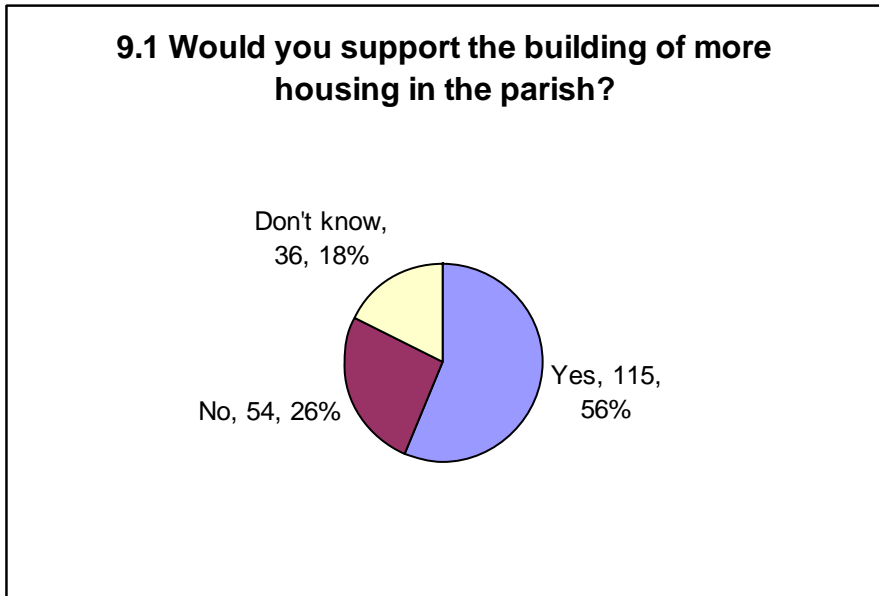
8.19c Where do you think information signs should be installed, improved or updated

The most comments were about the new medical centre needing signage as it caused congestion in Amory road and general signs needed about town. Two requests to remove signage.

Then:

- Jury Road before Hollam Drive, slow concealed entrance sign
- Lady Street and Northmoor Road. Approaching Hollam Drive from the town, access is on a blind bend
- 20mph sign to include town centre from before the bridge to above vicarage
- Brushford side of bridge
- Chapel Lane needs width restriction
- Cycle signs
- Entrance to car parks
- Entrance to Lady Street
- Exbridge
- No road sign in Millham Lane. Delivery drivers cant find Millham Lane after driving down Chapel Street.
- Recreation ground-play area, toilets sign from car parks
- Remove all forty and thirty mph signs in Northmoor Road. Devon county do not do forty to thirty signs as warning just Somerset county policy. Retain old cast iron signs at corner of Lady Street, Fore Street and elsewhere.
- Replace old signs with signs which indicate local places sign -no throughway (access only) wide loads. caravans- at access to Northmoor Road
- Speed limit in Battleton
- To Tarr Steps
- Tourist information sign on the valley road
- Wooden info-finger posts are in poor repair and need removing

Section 9 Housing



(Numbered in order of priority, 1 being highest)

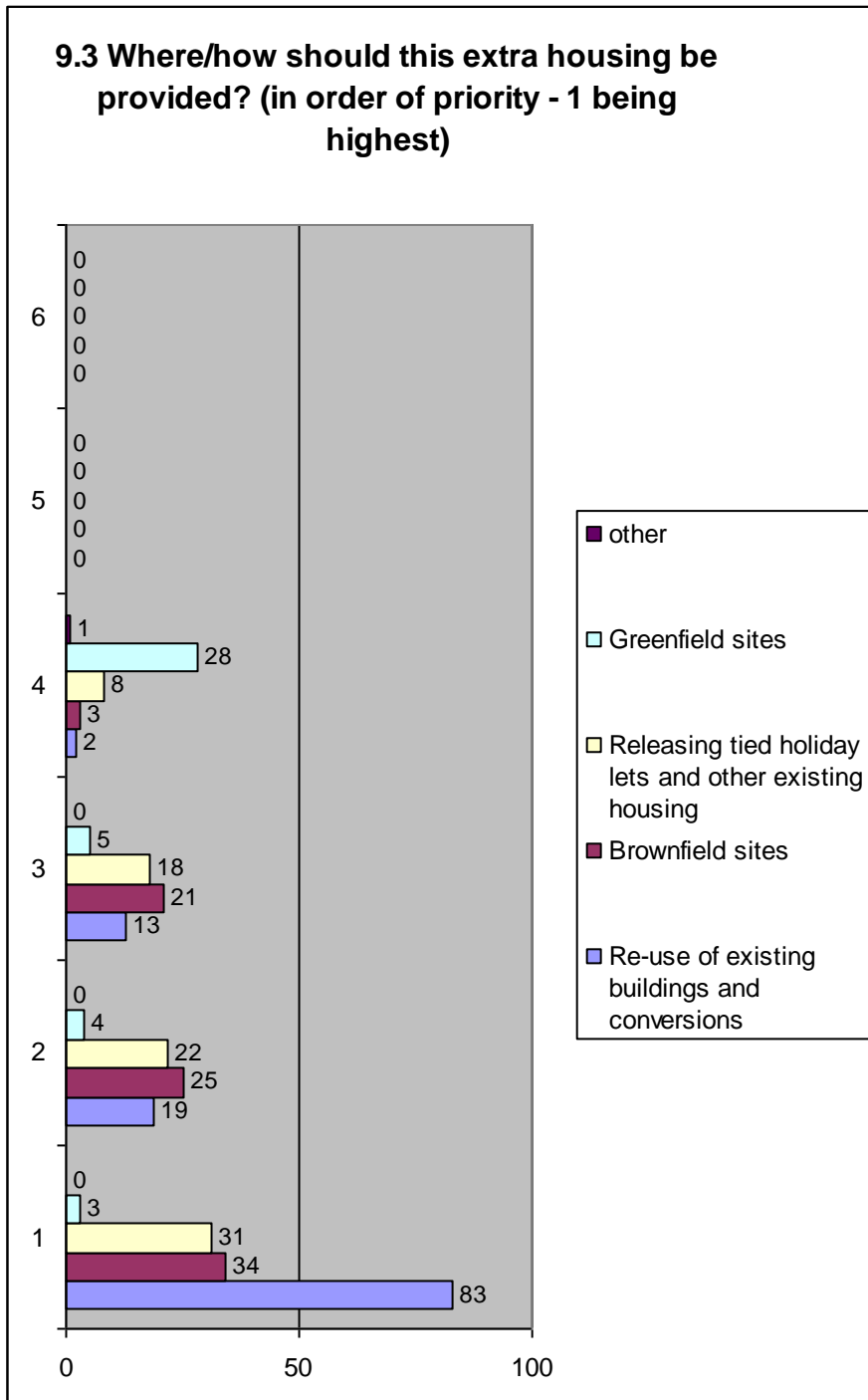
9.2 What other kind of housing would you support the building of in the parish

Affordable housing, and rental property for locals.

Other comments included:

- Affordable housing which has affordable mortgages for young people, mortgages provided through Dulverton Town Council
- Affordable rental properties, encourage landlords to rent properties, landlords support scheme

- Eco housing
- Flats for the elderly
- Priority to locals
- Residential care
- Self build eco housing
- For people that work
- Not large scale developments

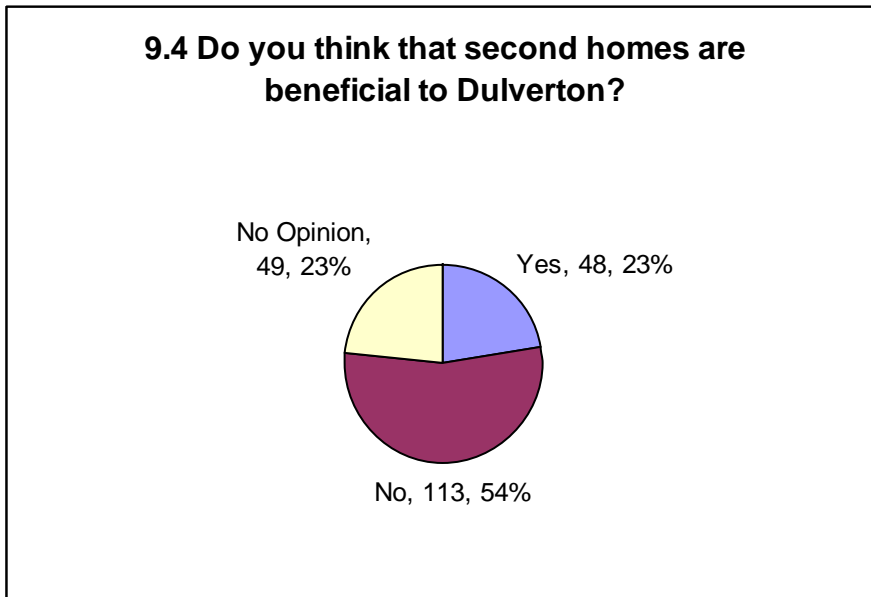


(Numbered in order of priority, 1 being highest)

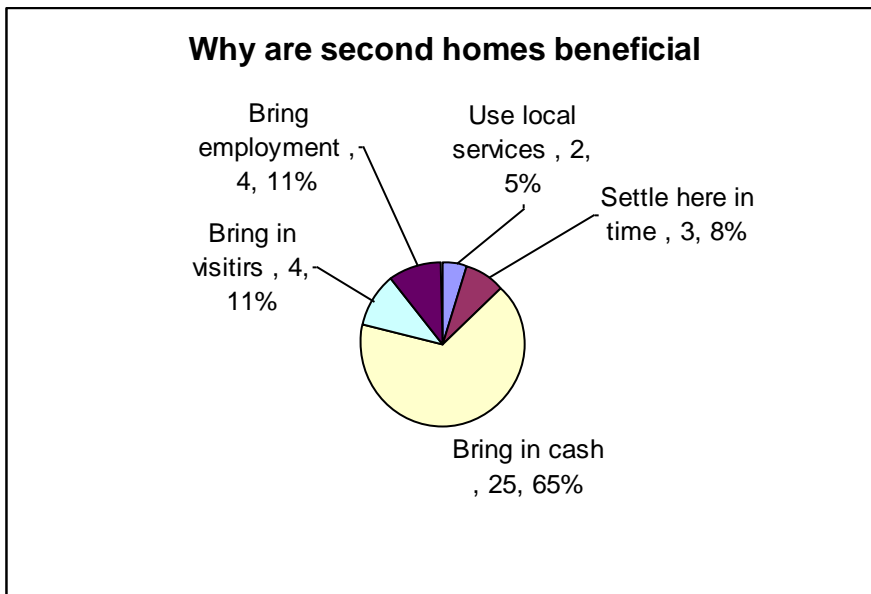
9.3 Where else should any extra housing be provided

- Less second holiday homes
- Rent empty houses to prevent dereliction
- Stanburys car sales yard
- Subdivision of existing large housing
- Within Dulverton town boundary

9.4 Do you think second homes are beneficial or not and why - Y and N



Second homes are beneficial:



Most comments were regarding second homes helping the local economy

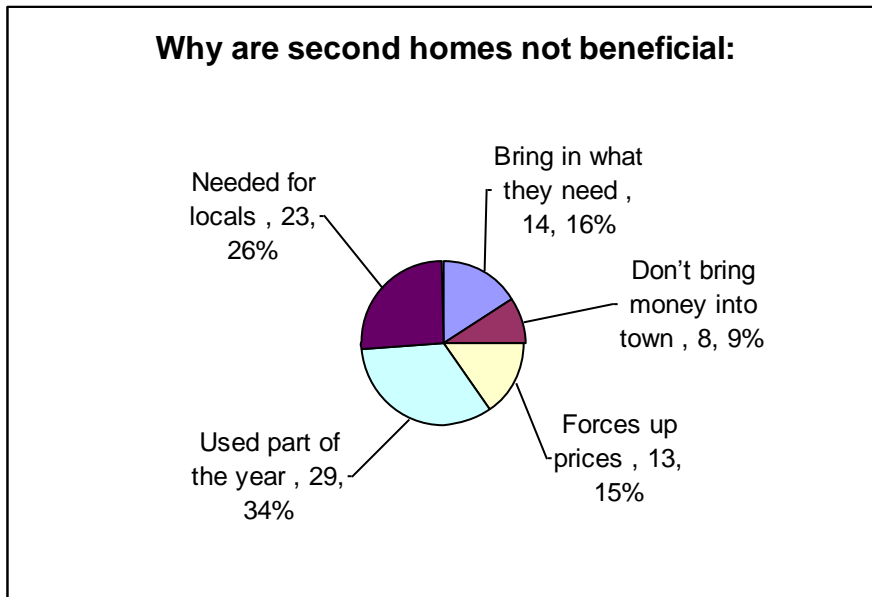
Then:

- Use local services
- Encourage and closer identification with the community
- Settle here in time, as a precursor to it becoming their first home or retire here
- Introduce visitors to area of outstanding natural beauty
- Bring visitors to town with new ideas and brings diversity
- Encourage tourism
- Brings employment

Other comments included:

- A proportion is ok but a lot would have a detrimental effect
- Do up poor homes
- Owners can let out property

Second homes are not beneficial:



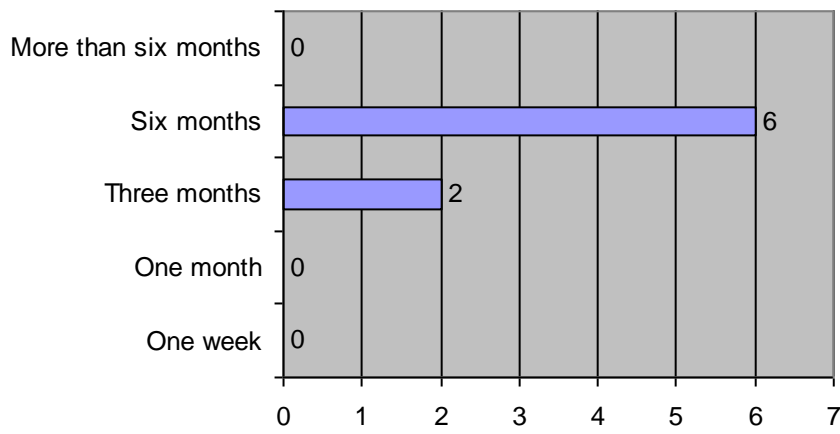
Community

- Absentee landlords do not always make decisions beneficial to community
- Do not participate in the running of the town
- Don't contribute to community
- Lesser call for local services, lesser community feel
- Insufficient engagement with local community and economy
- Owners do not form permanent ties with residents
- Risks destroying community
- Unless used frequently ruin community spirit
- Impacts on schools, fewer children
- Reduces social contact, fewer neighbours, deadens area.
- Town feels like ghost town

Other comments

- Affordable homes for locals unless pregnant or with children, they don't pay anyway. Dulverton has become a single mums town.
- Kills atmosphere of the town.
- Need young families who are community alive
- Not pay poll tax
- Too small an area to support them
- Well used rented holiday homes can contribute to economy but shouldn't be too many

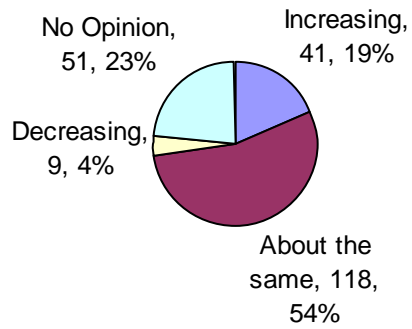
9.5 If your house is a second home, how much is it occupied during the year?



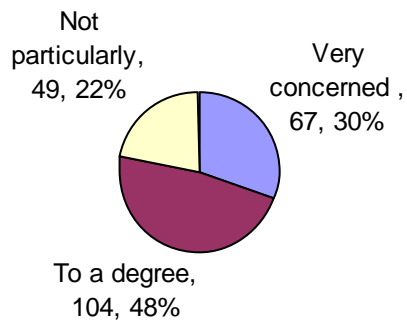
Section 10

Crime & Safety

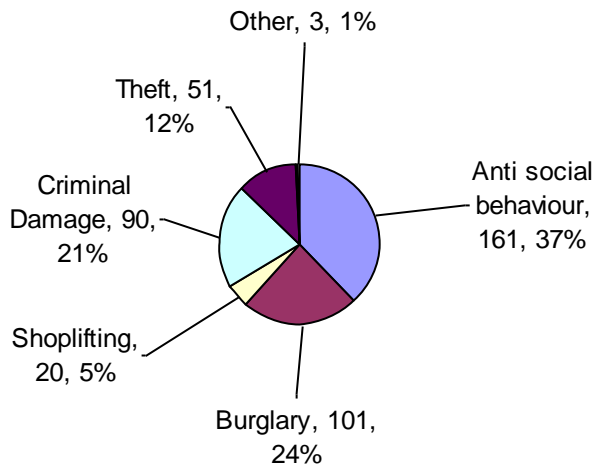
10.1 Do you think crime in Dulverton is:



10.2 How concerned are you about crime & safety?



10.3 What areas are you most concerned about:



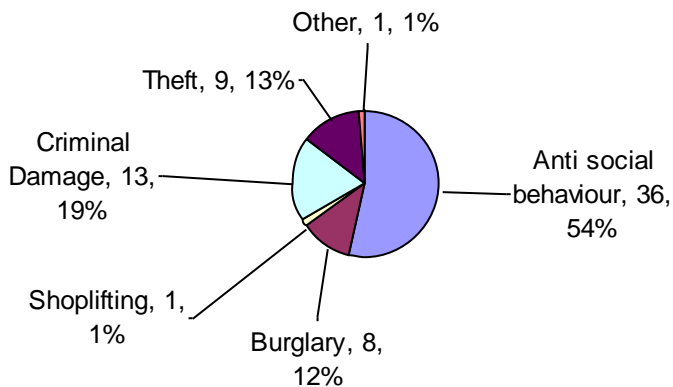
10.3 What other areas of crime and safety are you concerned about

Speeding and vandalism were of primary concern.

Other comments included:

- Bikes on pavements, drinkers in the street, noisy people leaving bars at night
- Internet fraud
- Mindless damage eg garden fences
- Motor speed
- Murder
- Non intervention of police allowing attacks on property
- Physical attacks
- Youngsters screeching around in bangers

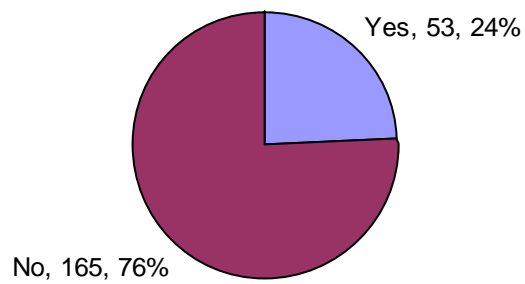
10.4 Have any members of your household been affected by any of the following over the last 3 years



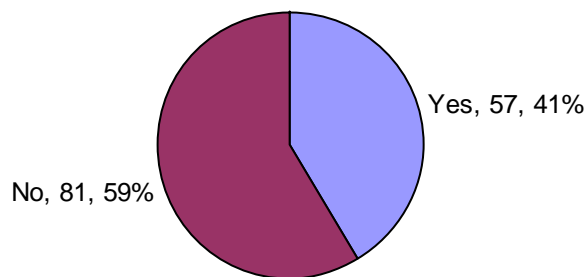
10.4 Has any other crime affected you

- Car set on fire outside our house
- Speeding by motorcycles, no police presence on the roads

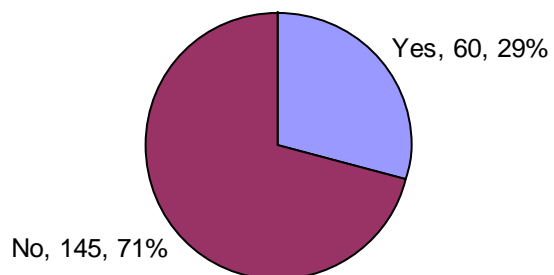
10.5 Are you a member of a Neighbourhood Watch Scheme?



If no, would you be willing to take part in a scheme in your area?

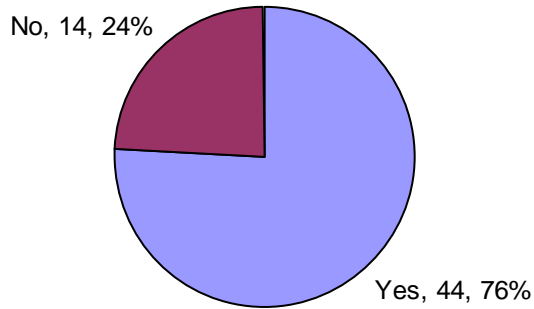


10.6 Have you called the police over the last 3 years regarding any incident?

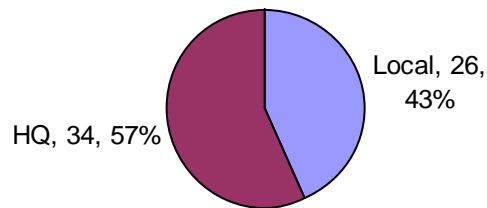


If so, were you initially satisfied with the response you received from:

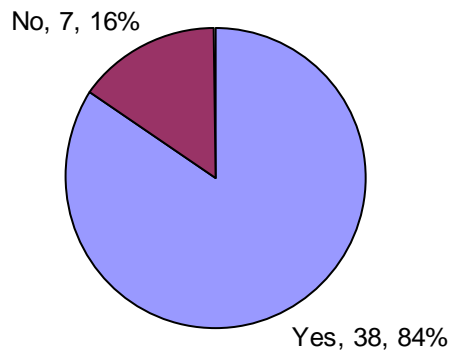
The person with whom you initially spoke



Was this person based locally or at headquarters



The Officer/PCSO who dealt with you



10.6 If no, what were you dissatisfied with?

Police not acting

- After being bitten by dog on entering clients home police said there was nothing they could do
- Friend found wallet tried to hand in, station closed, found policemen who was uninterested.
- No visible or personal crime prevention and total disinterest in rural crime. No attempt to investigate, attend or follow up.
- No interest in damage to hedge to garden
- Nobody came
- Reported theft, nobody turned up

Attitude

- Attitude of police make you feel like a criminal

Response time

- Phoned police as found person lying in the road, police still hadn't turned up after 45 minutes response time
- Took 3 hours for police to arrive, culprit given caution

Location

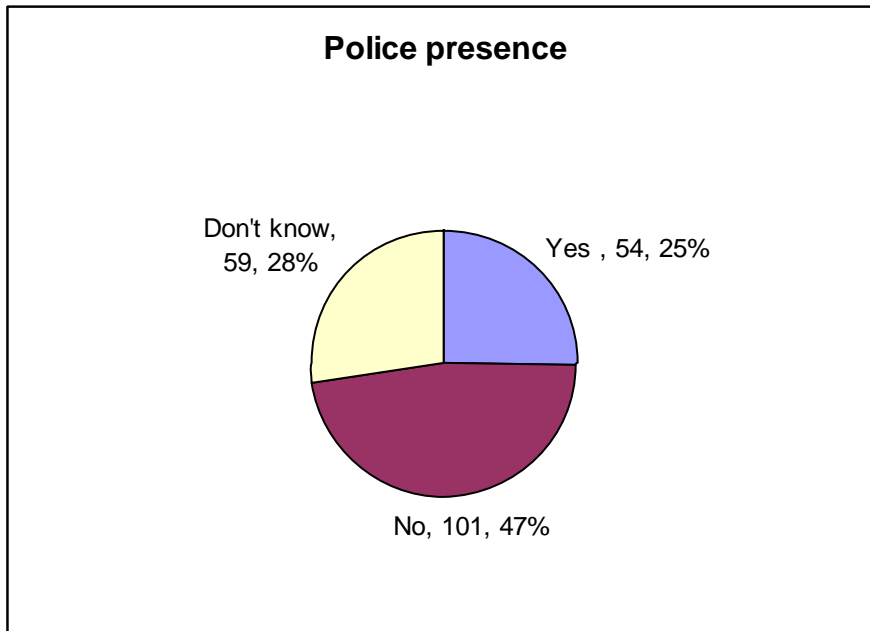
- Didn't know where Dulverton was and asked me to tell them where the nearest big town was
- Not knowing area as call was transferred to Bristol
- Rang 999 in emergency and got through to South Wales, took forever to explain where we live

Communication

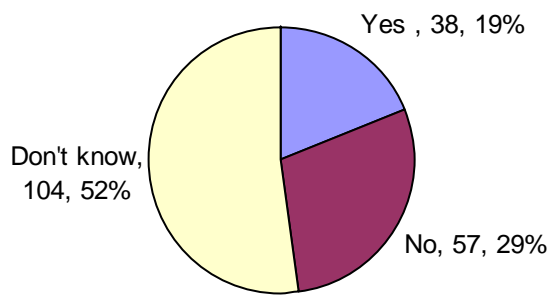
- Lack of communication after incident
- lack of feedback
- Need for police forces to communicate with each other and take ownership of paperwork.

Too few officers

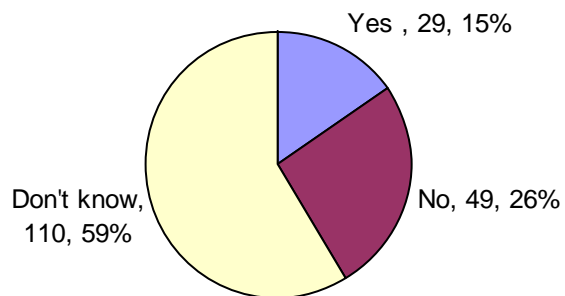
10.7 Do you think we get adequate service from the Police?



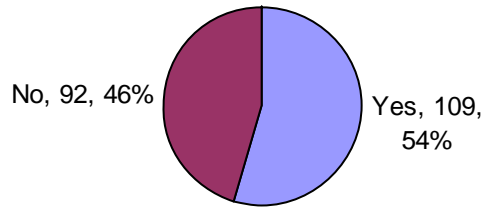
Police response to incidents



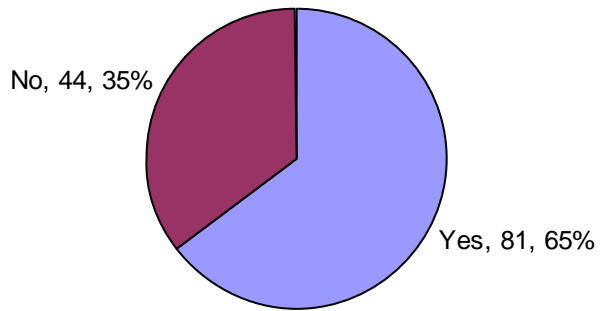
Police action & follow up



10.8 Do you know who your Community Beat Manager and PCSO's are?

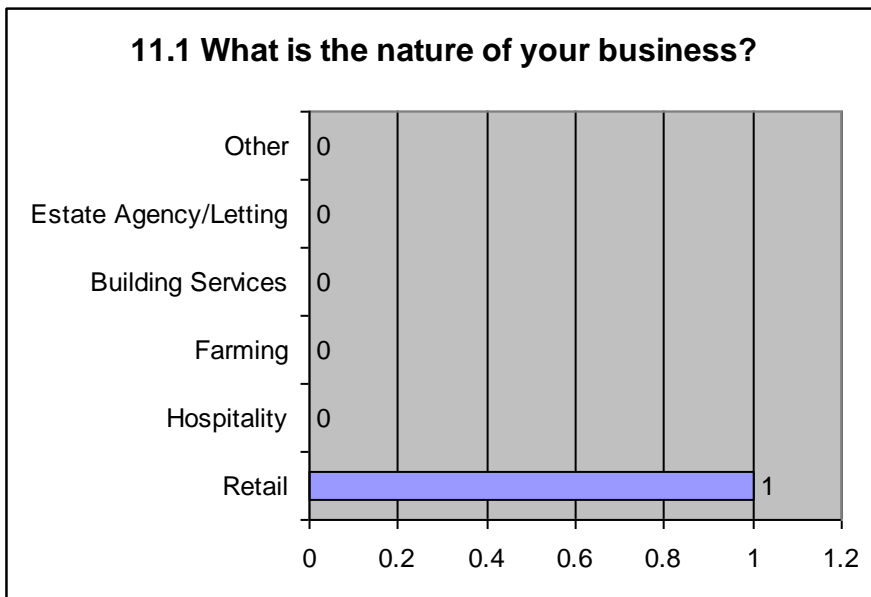


If yes, do you know how to contact them?

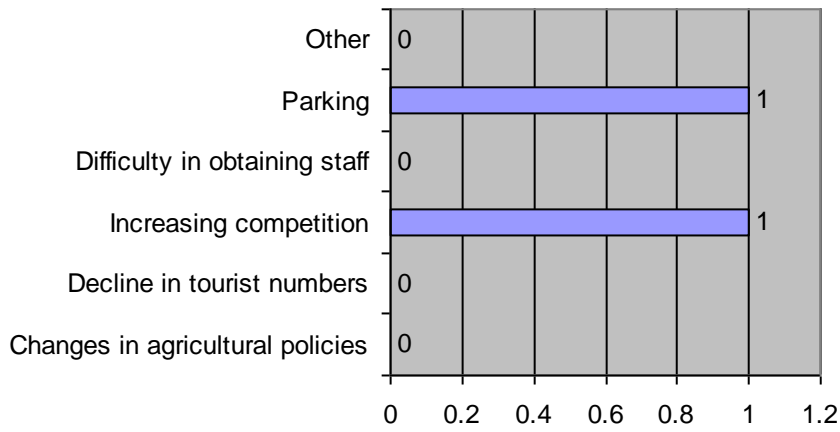


Section 11

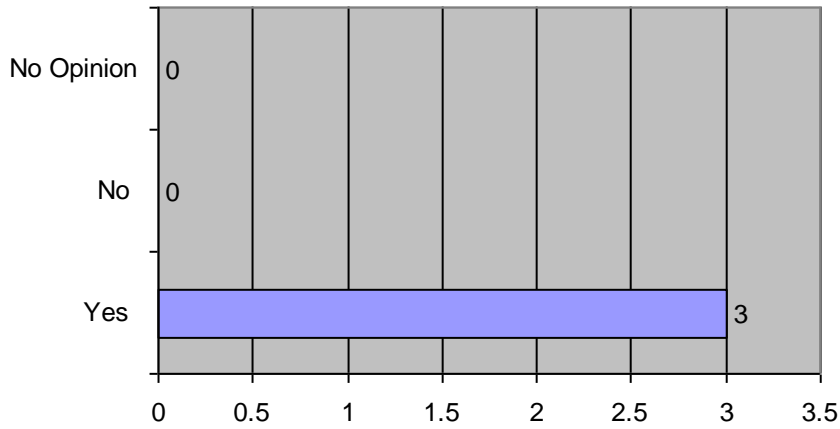
Business Survey



11.4 What restrictions, if any, are there on your business?

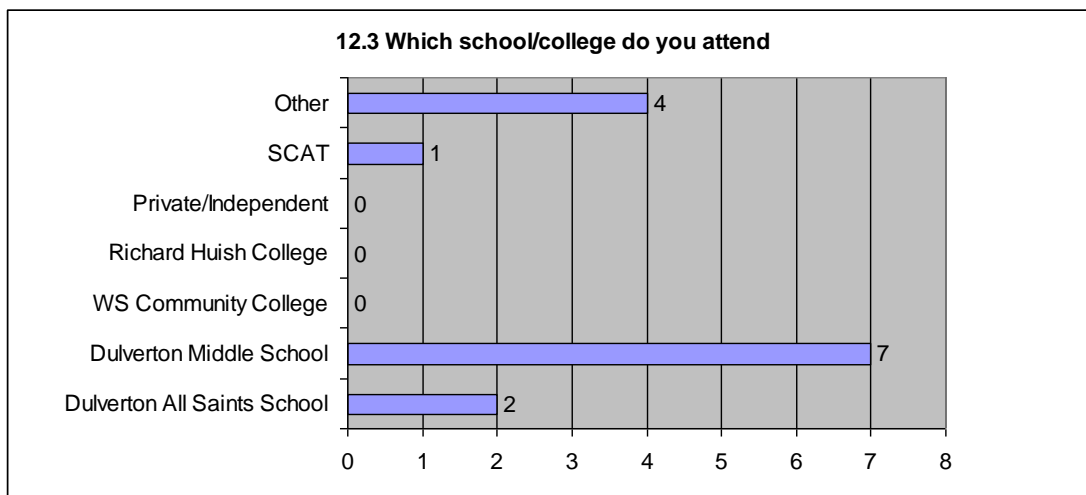
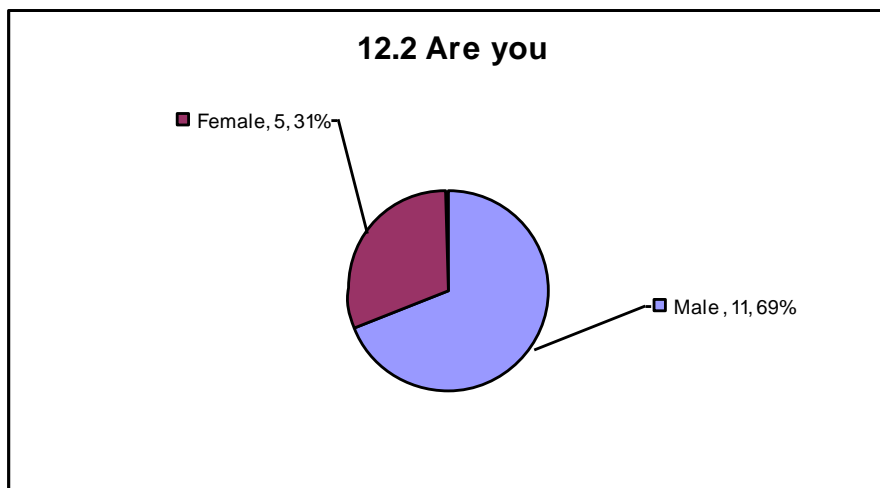
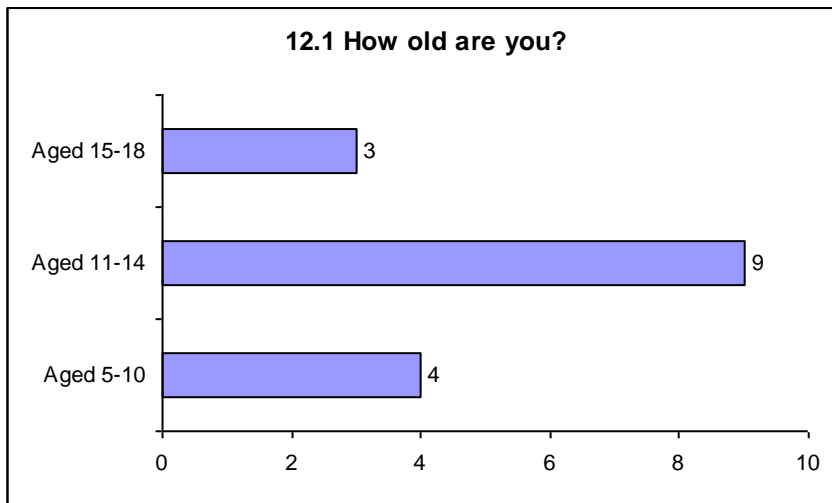


11.5 Do you feel Dulverton should have its own Chamber of Trade?

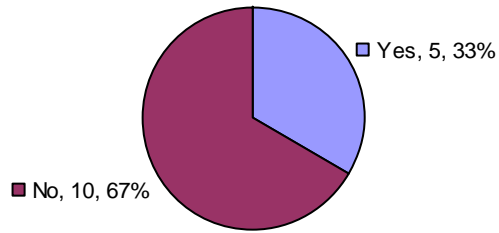


Section 12

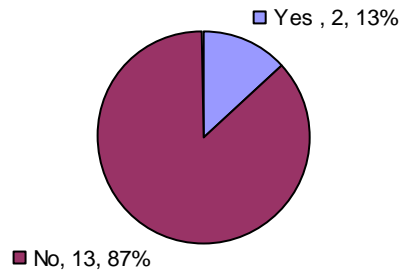
Youth Survey



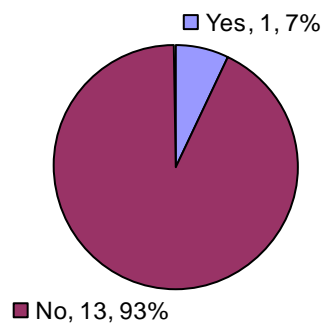
12.4 Are you a member of any sports clubs in Dulverton?



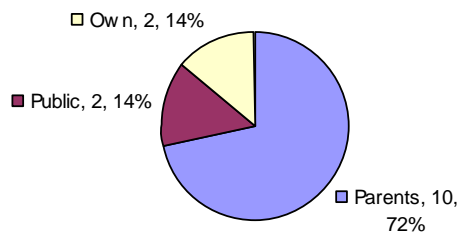
12.5 Are you a member of any arts/drama/dance or cultural groups in Dulverton?



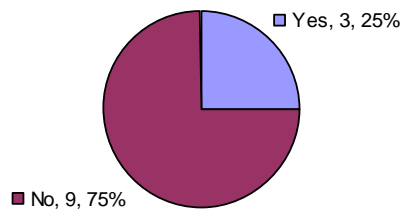
12.6 Do you participate in any other organised youth activities in Dulverton?



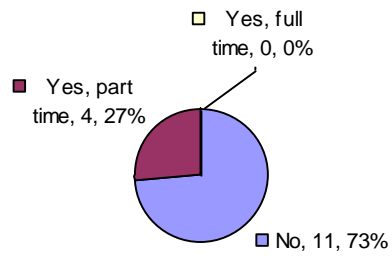
12.11 What method of transport do you normally use?



12.12 Does lack of transport exclude you from anything?



12.13 Do you have a job?



12.14 Would you like to have a job if you could find a suitable one?

